

Service protocol CapnoTrue AMP/ASP/MG

bluepoint MEDICAL

Customer error description:

Calibration Check

Bluepoint service error analysis:

Name

A. Heer

Screw locking:

☐ yes

☒ No

Software version:

8.8

Power supply connector:

☐ male, black



☒ male, metal



☐ female, black



Gas outlet:

☐ back

☒ top

☐ no CapnoTrue® ASP

Analysis result:

AOLED - pixel defects
power supply socket - Pin bent
Sensor not detected

Actions for repair:

SW update to version:

(regularly carried out from v5.9)

HW update:

(ASP gas outlet is regularly moved to top housing: Mod.4)

24h load test performed (regularly carried out if main PCBA is replaced)

: ☐ yes

☒ no

☐ n/a

Actions for repair and replaced parts (Name, REF, SN):

AOLED (Ref: 4090532001)

back housing (Ref: 10090512008)

Power supply (Ref: 12050122001)

EU-adaptor (Ref: 12090122003)

UK-adaptor (Ref: 12090122004)

CO2 scrubber kit (Ref: 3090512032)

top housing + outlet port (Ref: 8090512030)

upper case assembly (Ref: 8090512002)
→ replaced as a gesture of goodwill

V-adaptor (Ref: 4090122001)

→ replaced as a gesture of goodwill

Comment to customer:

Test Result

(detailed test see next pages)

☒ Pass

AMP/MG: Step 1-5+7, ASP: Step 1-7

☐ Fail

Don't use device to monitor patients!

Comments:

Date

19.03.2025

Tester

A. Heer

H. Grillen

Model

VM-2500-S

Device Serial Number

80640162

RMA number

2025-0007

Date of analysis

24.02.2025