



Cathy Green <viamed.cathy.green@gmail.com>

AW: RMA 2025-0007

1 message

bluepoint MEDICAL Service <service@bluepoint-medical.com>
To: Cathy Green <cathy.green@viamed.co.uk>

24 March 2025 at 07:30

Good morning Cathy,

the tracking no. is 1Z4V4Y456895509952.

According to UPS, the device will arrive today.

Thanks.

Mit freundlichen Grüßen,

best regards

Anja Merz

-Service-

bluepoint MEDICAL GmbH & Co. KG

An der Trave 15

D - 23923 Selmsdorf

phone: +49 (0) 38823 / 5488-18

fax: +49 (0) 38823 / 5488-29

e-mail: a.merz@bluepoint-medical.com

web: <http://www.bluepoint-medical.com>

Trade register: Schwerin, Reg.-No.: HRA2600

Von: Cathy Green <cathy.green@viamed.co.uk>

Gesendet: Montag, 24. März 2025 08:27

An: bluepoint MEDICAL Service <service@bluepoint-medical.com>

Betreff: Re: RMA 2025-0007

Dear Anja

Good morning. Please could we have an update on the completion of this repair.

Kind Regards

Cathy Green

On Thu, 13 Mar 2025 at 08:59, Cathy Green <cathy.green@viamed.co.uk> wrote:

Dear Anja

Thank you for the update. Thank you for all your help.

Kind Regards

Cathy Green

On Thu, 13 Mar 2025 at 06:55, bluepoint MEDICAL Service <service@bluepoint-medical.com> wrote:

Good Morning Cathy,

I'll try to get the repair done by tomorrow. Then the RMA still has to be signed.

We will try to get it sent to you next week.

Thanks.

Mit freundlichen Grüßen,

best regards

Anja Merz

-Service-

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web: <http://www.bluepoint-medical.com>

Trade register: Schwerin, Reg.-No.: HRA2600

Von: Cathy Green <cathy.green@viamed.co.uk>

Gesendet: Mittwoch, 12. März 2025 11:55

An: bluepoint MEDICAL Service <service@bluepoint-medical.com>

Betreff: Re: RMA 2025-0007

Dear Bluepoint Team

Please can you confirm receipt of the approval of this RMA 2025-2007. Also please could we have a estimated time for the completed repair.

Kind Regards

Cathy Green

On Mon, 10 Mar 2025 at 12:40, Cathy Green <cathy.green@viamed.co.uk> wrote:

Dear Service Team

Please go ahead with the repair.

RMA: 2025-0007, S/N:80640162

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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