



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**RE: Calibration required**

1 message

**Sarah Johnston** <sjohnston@brennanconi.com>  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

25 March 2025 at 16:47

Hi Kate,

That's right, even if you wanted to add in Carrowreagh Road as well.

Many thanks,

Sarah



**Sarah Johnston**  
Service Co-Ordinator

sjohnston@brennanconi.com

**Mob.:** +44 77 6103 9862

**Tel.:** +44 2890 410 136

**Web.:** [www.brennanconi.com](http://www.brennanconi.com)



**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** 25 March 2025 16:43

**To:** Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)>

**Subject:** Re: Calibration required

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sarah, I am sure that will be fine. I think they just wanted to make sure they are using the correct addresses. Are they as follows for this repair please?

**Delivery Address**

Brennan and Co NI  
Unit 6 And 7  
Carrowreagh Business Park  
Dundonald  
Belfast  
BT16 1QQ  
Northern Ireland

**Invoice Address**

Brennan And Co NI  
Unit 6 And 7  
Carrowreagh Business Park  
Dundonald  
BT16 1QQ  
Northern Ireland  
VAT GB835568495

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

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On Tue, 25 Mar 2025 at 16:39, Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)> wrote:

Hi Kate,

At present, we don't do official PO's for our calibrations.

Going forward this will change as we have a new ERP system.

I hope you can accept my email as the PO.

Kind regards,

Sarah



**Sarah Johnston**  
Service Co-Ordinator  
  
[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)  
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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>  
**Sent:** 25 March 2025 10:39  
**To:** Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)>  
**Subject:** Re: Calibration required

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Good morning Sarah,

Our repairs team have asked me to request a copy of the PO SD1446 that you mentioned. Is this possible please?

Thank you.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Tue, 18 Mar 2025 at 09:53, Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)> wrote:

Hi Kate,

Our PO number is SD1446,

Many thanks,

Sarah



**Sarah Johnston**  
Service Co-Ordinator

[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)

**Mob.:** +44 77 6103 9862

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**Web.:** [www.brennanconi.com](http://www.brennanconi.com)



**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** 18 March 2025 09:04

**To:** Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)>

**Subject:** Re: Calibration required

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Sarah,

Please see attached quotation relating to the functional check service of your MaxO2 ME S/N:FA75699022.

Upon receipt of a PO, the service teams would proceed.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Wed, 12 Mar 2025 at 10:10, Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)> wrote:

Hi Kate,

That's super,

Many thanks,

Sarah



**Sarah Johnston**  
Service Co-Ordinator

[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)

**Mob.:** +44 77 6103 9862

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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>  
**Sent:** 12 March 2025 09:57  
**To:** Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)>  
**Subject:** Re: Calibration required

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sarah,

The price for the functional check service of the MAXO2 ME is £33.75, plus £12 return carriage, plus VAT. We would issue an official quotation upon receipt of the device to let you know if there are any extra charges for a fault found.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Mon, 10 Mar 2025 at 16:12, Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)> wrote:

Hi Kate,

No problem,

I have put it on the docket and will get the unit sent.

Could you please provide a rough price for this calibration?

Kind regards,

Sarah



**Sarah Johnston**  
Service Co-Ordinator

[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)  
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**Tel.:** +44 2890 410 136  
**Web.:** [www.brennanconi.com](http://www.brennanconi.com)







**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>  
**Sent:** 10 March 2025 12:34  
**To:** Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)>  
**Subject:** Re: Calibration required

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sarah,

No problem. I receive some emails like that! No matter how many times I mark as not spam...

The returns reference you need is: **SRS69060**. Please could this reference be quoted on the paperwork you include?

We also request that the device be returned with a certificate of decontamination status and with any batteries removed.

The address is as follows:

Viamed Ltd  
Repairs Team SRS69060  
15 Station Road  
Cross Hills  
Keighley  
West Yorkshire  
BD20 7DT

We also advise that it is sent to us using a trackable delivery service.

**We do not require a PO until after we have sent you an official quotation.**

I would estimate the turnaround time to be 2-3 weeks approximately.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Mon, 10 Mar 2025 at 09:50, Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)> wrote:

Hi Kate,

Apologies if I'm delayed in getting back to you, for some reason emails from you guys keep going into spam!

FA756990022- Oxygen Monitor

HM50099074 – Oxygen Sensor

Kind Regards,

Sarah



**Sarah Johnston**  
Service Co-Ordinator

[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)

**Mob.:** +44 77 6103 9862

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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** 05 March 2025 13:29

**To:** Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)>

**Cc:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)>; Aqib Majeed <[viamed.aqib.majeed@gmail.com](mailto:viamed.aqib.majeed@gmail.com)>

**Subject:** Re: Calibration required

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Good afternoon Sarah,

Thank you for your email.

Please could I ask for the serial number of the device, then I can issue a returns reference number.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Wed, 5 Mar 2025 at 13:25, Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)> wrote:

Hi there,

We have an oxygen monitor and sensor due for calibration,

Could you please advise if this is ok to send to yourselves again and what the turnaround time would be?

Many thanks,

Sarah



**Sarah Johnston**  
Service Co-Ordinator

[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)

**Mob.:** +44 77 6103 9862

**Tel.:** +44 2890 410 136

**Web.:** [www.brennanconi.com](http://www.brennanconi.com)



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