

Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Calibration required

1 message

Sarah Johnston <sjohnston@brennanconi.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

25 March 2025 at 16:47

Hi Kate,

That's right, even if you wanted to add in Carrowreagh Road as well.

Many thanks,

Sarah



Sarah Johnston

Service Co-Ordinator

sjohnston@brennanconi.com Mob.: +44 77 6103 9862 Tel.: +44 2890 410 136 Web.: www.brennanconi.com





From: Kate Griffiths < kate.griffiths@viamed.co.uk>

Sent: 25 March 2025 16:43

To: Sarah Johnston <sjohnston@brennanconi.com>

Subject: Re: Calibration required

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Hi Sarah, I am sure that will be fine. I think they just wanted to make sure they are using the correct addresses. Are they as follows for this repair please?

Delivery Address

Invoice Address

Brennan and Co NI Unit 6 And 7 Carrowreagh Business Park Dundonald

Unit 6 And 7 Carrowreagh Business Park

Dundonald Belfast BT16 1QQ Northern Ireland Dundonald BT16 1QQ Northern Ireland VAT GB835568495

Brennan And Co NI

Many thanks.

Kind regards

Kate Griffiths

http://www.viamed.co.uk

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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On Tue, 25 Mar 2025 at 16:39, Sarah Johnston <sjohnston@brennanconi.com> wrote:

Hi Kate,

At present, we don't do official PO's for our calibrations.

Going forward this will change as we have a new ERP system.

I hope you can accept my email as the PO.

Kind regards,

Sarah



Sarah Johnston

Service Co-Ordinator

sjohnston@brennanconi.com Mob.: +44 77 6103 9862 Tel.: +44 2890 410 136 Web.: www.brennanconi.com





From: Kate Griffiths < kate.griffiths@viamed.co.uk>

Sent: 25 March 2025 10:39

To: Sarah Johnston <sjohnston@brennanconi.com>

Subject: Re: Calibration required

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kate,

Good morning Sarah,
Our repairs team have asked me to request a copy of the PO SD1446 that you mentioned. Is this possible please
Thank you.
Kind regards
Kate Griffiths
http://www.viamed.co.uk
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
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On Tue, 18 Mar 2025 at 09:53, Sarah Johnston <sjohnston@brennanconi.com> wrote:</sjohnston@brennanconi.com>

 $https://mail.google.com/mail/u/0/?ik=b5871a5be0\&view=pt\&search=all\&permthid=thread-f:1825760739032889713\%7Cmsg-f:182758540148650\dots$

Our PO number is SD1446,

Many thanks,

Sarah



Sarah Johnston

Service Co-Ordinator

sjohnston@brennanconi.com Mob.: +44 77 6103 9862 Tel.: +44 2890 410 136 Web.: www.brennanconi.com





From: Kate Griffiths < kate.griffiths@viamed.co.uk>

Sent: 18 March 2025 09:04

To: Sarah Johnston <sjohnston@brennanconi.com>

Subject: Re: Calibration required

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Sarah,

Please see attached quotation relating to the functional check service of your MaxO2 ME S/N:FA75699022.

Upon receipt of a PO, the service teams would proceed.

Many thanks.

Kind regards

Kate Griffiths
http://www.viamed.co.uk
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
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On Wed, 12 Mar 2025 at 10:10, Sarah Johnston <sjohnston@brennanconi.com> wrote: Hi Kate,</sjohnston@brennanconi.com>
Thet's august
That's super,
Many thanks,
Sarah

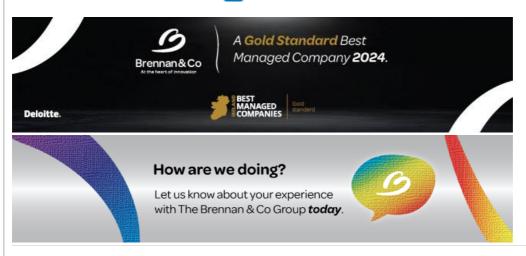


Sarah Johnston

Service Co-Ordinator

sjohnston@brennanconi.com Mob.: +44 77 6103 9862 Tel.: +44 2890 410 136 Web.: www.brennanconi.com

in



From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 12 March 2025 09:57

To: Sarah Johnston <sjohnston@brennanconi.com>

Subject: Re: Calibration required

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sarah,

The price for the functional check service of the MAXO2 ME is £33.75, plus £12 return carriage, plus VAT. We would issue an official quotation upon receipt of the device to let you know if there are any extra charges for a fault found.

Kind regards

Kate Griffiths

http://www.viamed.co.uk

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

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On Mon, 10 Mar 2025 at 16:12, Sarah Johnston <sjohnston@brennanconi.com> wrote:

Hi Kate,

No problem,

I have put it on the docket and will get the unit sent.

Could you please provide a rough price for this calibration?

Kind regards,

Sarah



Sarah Johnston

Service Co-Ordinator

sjohnston@brennanconi.com **Mob.:** +44 77 6103 9862 **Tel.:** +44 2890 410 136

Web.: www.brennanconi.com





From: Kate Griffiths < kate.griffiths@viamed.co.uk>

Sent: 10 March 2025 12:34

To: Sarah Johnston <sjohnston@brennanconi.com>

Subject: Re: Calibration required

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sarah,

No problem. I receive some emails like that! No matter how many times I mark as not spam...

The returns reference you need is: **SRS69060**. Please could this reference be quoted on the paperwork you include?

We also request that the device be returned with a certificate of decontamination status and with any batteries removed.

The address is as follows:

Viamed Ltd

Repairs Team SRS69060

15 Station Road

Cross Hills

Keighley

West Yorkshire

BD20 7DT

We also advise that it is sent to us using a trackable delivery service.

We do not require a PO until after we have sent you an official quotation.
I would estimate the turnaround time to be 2-3 weeks approximately.
Many thanks.
Kind regards
Kate Griffiths
http://www.viamed.co.uk
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
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On Mon, 10 Mar 2025 at 09:50, Sarah Johnston <sjohnston@brennanconi.com> wrote:</sjohnston@brennanconi.com>
Hi Kate,

Apologies if I'm delayed in getting back to you, for some reason emails from you guys keep going into spam!

FA756990022- Oxygen Monitor

HM50099074 – Oxygen Sensor

Kind Regards,

Sarah



Sarah Johnston

Service Co-Ordinator

sjohnston@brennanconi.com Mob.: +44 77 6103 9862 Tel.: +44 2890 410 136 Web.: www.brennanconi.com

in



From: Kate Griffiths < kate.griffiths@viamed.co.uk>

Sent: 05 March 2025 13:29

To: Sarah Johnston <sjohnston@brennanconi.com>

Cc: Main Account <viamedinbox@gmail.com>; Aqib Majeed <viamed.aqib.majeed@gmail.com>

Subject: Re: Calibration required

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Good afternoon Sarah,

Thank you for your email.

Please could I ask for the serial number of the device, then I can issue a returns reference number.

Many thanks.
Kind regards
Kate Griffiths
http://www.viamed.co.uk
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
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If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542
On Wed, 5 Mar 2025 at 13:25, Sarah Johnston <sjohnston@brennanconi.com> wrote:</sjohnston@brennanconi.com>
Hi there,
We have an oxygen monitor and sensor due for calibration,

Could you please advise if this is ok to send to yourselves again and what the turnaround time would be?

Many thanks,

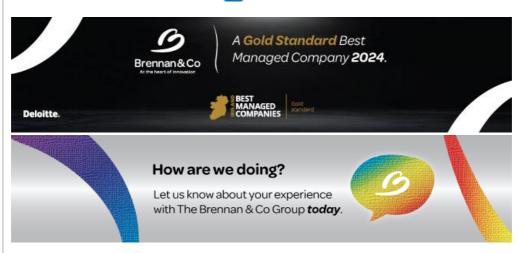
Sarah



Sarah Johnston Service Co-Ordinator

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