



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Tek Ox order

1 message

Ryan Swaine <ryan.swaine@vandagraph.co.uk>

24 March 2025 at 09:37

Reply-To: ryan.swaine@vandagraph.co.uk

To: Jacky Brabon <jacky@fishnfins.com>

Cc: Michael Lamb <michael.lamb@vandagraph.co.uk>, tova@oceanhunter.com

Dear Jacky

I apologise for the delay in our reply, as I have been away from the office and your email was in our spam folder. Your order is currently at the proforma stage, awaiting payment.

I am happy to proceed with shipping prior to receipt of payment, as we have a long history together, I will forward the order to our warehouse straight away.

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 19 Mar 2025 at 21:47, Jacky Brabon <jacky@fishnfins.com> wrote:

Dear Michael

Please could you send us the tracking number for this order.

Kind regards

Jacky

Fish'n Fins

Palau

From: Michael Lamb <michael.lamb@vandagraph.co.uk>
Sent: Saturday, March 1, 2025 9:28 AM
To: tova@oceanhunter.com
Cc: ryan.swaine@vandagraph.co.uk; jacky@fishnfins.com
Subject: Re: Tek Ox order

My apologies,

I have updated the attached proforma invoice,

If you have any other questions please let me know.

Kind regards

Michael

Michael Lamb

Vandagraph Ltd.

<http://www.vandagraph.co.uk>

Email michael.lamb@vandagraph.co.uk

Tel: +44 (0)1535 634900

On Fri, 28 Feb 2025 at 23:28, <tova@oceanhunter.com> wrote:

Hello Michael,

Thank you for sending the invoice.

As indicated in my previous email, please remove the sensors, we will order the sensors at a later date.

Please send a revise invoice.

Thank you,

Tova



PHOTO OF THE ROCK ISLANDS IN PALAU

Tova Harel-Bornovski

Director

tova@oceanhunter.com

Phone (680) 488 5419

WhatsApp (680) 775 2315

Main Street 964 • Koror • 96940 Palau

OCEAN HUNTER LUXURY LIVEBOARDS

FISH 'N FINS 5*IDC, DIVING & ADVENTURE CENTER

OFF-ROAD JUNGLE TOURS PALAU

BARRACUDA BAR & RESTAURANT



From: Michael Lamb <michael.lamb@vandagraph.co.uk>
Sent: Saturday, 1 March 2025 12:50 am
To: tova@oceanhunter.com
Cc: ryan.swaine@vandagraph.co.uk; jacky@fishnfins.com
Subject: Re: Tek Ox order

Good Afternoon,

Thank you for your email,

On behalf of my colleague Ryan,

I have attached proforma invoice MAN155308,

If you have any questions please do not hesitate to contact us.

Kind regards

Michael

Michael Lamb

Vandagraph Ltd.

<http://www.vandagraph.co.uk>

Email michael.lamb@vandagraph.co.uk

Tel: +44 (0)1535 634900

On Fri, 28 Feb 2025 at 00:13, <tova@oceanhunter.com> wrote:

Hi Ryan,

Please send via UPS to our US address and they will mail to us. I guess it is the easiest solution.

Mailing address:

Fish 'n Fins

4410 Massachusetts Ave. NW 356

Washington

DC 20016

USA

Please send the invoice.

Thanks,

Tova

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From: Ryan Swaine <ryan.swaine@vandagraph.co.uk>
Sent: Thursday, 27 February 2025 10:08 pm
To: tova@oceanhunter.com
Cc: jacky@fishnfins.com
Subject: Re: Tek Ox order

Hi Tova

I have had some problems trying to get a quote by DHL, it may be that their website is having problems. We do not have an account with DHL, so I suspect it will be very expensive. Do you have an account we can use?

UPS, I am also having difficulty getting a quotation for Palau, I am not sure if they are still operating there.

Best regards

Ryan

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On Wed, 26 Feb 2025 at 00:22, <tova@oceanhunter.com> wrote:

Hi Ryan,

Thank you for the quick response.

UPS is not reliable in Palau. Can you ship via DHL?

I would like to remove the sensors from the order, we will order later.

Please advise regarding the shipping.

Thanks,

Tova



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From: Ryan Swaine <ryan.swaine@vandagraph.co.uk>
Sent: Tuesday, 25 February 2025 8:01 pm
To: tova@oceanhunter.com
Cc: jacky@fishnfins.com
Subject: Re: Tek Ox order

Hi Tova

Thank you very much. I believe we used UPS on the last couple of orders, but we have sometimes delivered to Palau and other times to an address in the USA, can you let me know which delivery address you would like us to use?

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900
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On Tue, 25 Feb 2025 at 00:38, <tova@oceanhunter.com> wrote:

Hi Ryan,

Thank you for the quick response.

We would like to order 6 X 7910201 Tek Ox and 6 sensors.

Please send an invoice and we will send the payment. As I recall, it was shipped via DHL.

Thanks,

Tova



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From: Ryan Swaine <ryan.swaine@vandagraph.co.uk>
Sent: Monday, 24 February 2025 8:28 pm
To: tova@oceanhunter.com
Subject: Re:

Hi Tova

Thank you very much for your email.

The TEK-OX remains to be our best seller, as it is easy to use with one hand. The VN202 is useful if being used on a blender system where you may want the display to be in a different location to the sensor.

If you are happy to proceed with the TEK-OX I can provide you with a proforma invoice, would the delivery be to Palau, USA or somewhere else?

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

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Tel: +44 (0)1535 634900
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On Sun, 23 Feb 2025 at 04:05, <tova@oceanhunter.com> wrote:

Hello Gail and Ryan,

Greetings from Fish 'n Fins Palau.

We are looking at ordering 5-6 sets of analizers for our shop with extra sensors (10).

Jacky suggested Tek-Ox, please advise what will work for us.

Many thanks,

Tova

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