

Opera Account	00006454	missing battery door. Units have not been decontaminated at goods in as buildup of dirt is too great for the cleaning products available. Units need deep clean before testing. 10/Mar/2025 Philip Crossley 1430309 Transducer interface cushion is free with service. 12/Mar/2025 Proforma was raised and sent, but customer has requested that we add the parts to replace the battery door to the proforma, a new one will be generated 13/Mar/2025 requested that the engineer add on replacement back cases for the amount of units that are missing their battery doors, we have to quote for a rear back case, as battery doors on their own are not available 13/Mar/2025 no part number, passed to steve nixon, I have now received the information needed. 19/Mar/2025 Catherine Spence Part number passed to engineer yesterday 20/Mar/2025 Catherine Spence Just waiting on a USD Dist price for 1430276 from steve nixon
Email	mahesha@bdi-india.com	
Order Number		
Viamed ORD Number		
Date Received Into building	05 Mar 2025	
Type	Quote Before Repair Move to Repair	
Issues?		

Items for Repair

SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
SRN37669	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1234696	PR02529A11		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37669 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Has rubber boot. Corroded battery contacts. No battery door. Routine service and calibration test.										
SRN37670	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1234699	PR02529A14		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37670 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Has rubber boot. No battery door. Routine service and calibration test.										
SRN37671	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1234700	PR02529A15		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37671 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Routine service and calibration test.										
SRN37672	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1234702	PR02529A17		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37672 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Has rubber boot. Corroded battery contacts. No battery door. Routine service and calibration test.										
SRN37673	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1234703	PR02529A18		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37673 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Routine service and calibration test.										

SRN37674	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1234705	PR02529A20		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37674 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Has rubber boot. No battery door. Routine service and calibration test.										
SRN37675	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1234707	PR02529A22		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37675 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Routine service and calibration test.										
SRN37676	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1099524	PR02380A12	Foetal Heart Simulator	No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37676 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley No battery door. Routine service and calibration test.										
SRN37677	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1239672	PR02540A13		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37677 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Has rubber boot. Corroded battery contacts. No battery door. Routine service and calibration test.										
SRN37678	Foetal Simulator	1410000 Requires Service Manual Linking in System	 1239673	PR02540A14		No	No	Quote 19 Mar 2025 Philip Crossley	New	00:00
SRN37678 Engineer Notes: INTERNAL NOTES not for customer discussion 10/Mar/2025 Philip Crossley Has rubber boot. No battery door. Routine service and calibration test.										

Currently Viewing ITEM SRN37669 Foetal Simulator 1410000 PR02529A15

[Create a Meeting Issue](#)

Items Requested for Repair					Item notes	Engineer Notes	Notes To Customer
Item	Qty	By	Date Requested	Status	Non Supplied	10/Mar/2025 Philip Crossley Routine service and calibration test.	Non added Yet
1480000	1	Philip Crossley	10/Mar/2025	Quote			
1430309	1	Philip Crossley	10/Mar/2025	Quote			

ISO REVIEW

Standard customer - service

Instructions

Standard customer - service

Standard customer - service No requirement to escalate to a complaint or non conformance.