



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Microstim DB3

1 message

Chellappan, Aravind (NNUHFT) <Aravind.Chellappan@nnuh.nhs.uk>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

18 March 2025 at 13:50

Hi,

Please send a quote for Reference no 2520000 (Microstim DB3 - Patient Lead Press Studs - Cable Length: 0.90mSet of 2).

Kind regards,

Aravind Chellappan**Medical Equipment Technician | Clinical Engineering**Tel: 01603 286831. Ext. 1319,2831 | Aravind.Chellappan@nnuh.nhs.uk**Norfolk and Norwich University Hospital**

Colney Lane, Norwich, NR4 7UY



From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 18 March 2025 12:18

To: Chellappan, Aravind (NNUHFT) <Aravind.Chellappan@nnuh.nhs.uk>

Subject: Microstim DB3

Good afternoon Aravind,

Further to our telephone conversation just now, I can confirm that we are able to supply spare parts for the DB3 and offer a repair service.

As you are unsure what may be wrong with the device, s/n H0000182, I could suggest you try it with a set of leads that you know is working?

Alternatively, you are welcome to send it to us for a service/repair. The approximate price is £65, plus £12 return carriage plus VAT.

After looking at the device, the repairs team would issue an official quotation and not proceed until a PO is received.

If you decide to send in the device, please let me know and I will issue a returns reference number.

I have attached a price list of spare parts for the DB3.

Many thanks.

Kind regards

Kate Griffiths

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