

GDPR - Reporting a Data Breach & Right to Be Informed

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1. Introduction

A data breach is any incident that results in unauthorized access, loss, alteration, or destruction of personal data. Organizations must report significant breaches ****to the ICO within 72 hours****.

2. Types of Data Breaches

- Unauthorized access to personal data
- Accidental deletion or modification of personal records
- Loss or theft of devices containing personal data
- Phishing or cyberattacks leading to exposure of data

3. Steps We Take When a Breach Occurs

- ****Risk Assessment****: Evaluate impact and severity
- ****Report to ICO**** (if necessary) within ****72 hours****
- ****Notify Affected Individuals**** (if high risk)
- ****Take Corrective Action**** to prevent future breaches

4. Reporting a Breach

If you believe a data breach has occurred, contact:

- Email: dataprotectionofficer@viamed.co.uk
- Phone: +44 (0)1535 634542

5. Complaints and Escalation

Individuals can escalate concerns to the ICO if they believe their data has been mishandled.

Viamed Group of Companies

Committed to Data Security