



Cathy Green <viamed.cathy.green@gmail.com>

AW: RMA2025-0013

1 message

bluepoint MEDICAL Service <service@bluepoint-medical.com>
To: Cathy Green <cathy.green@viamed.co.uk>

13 March 2025 at 06:57

Dear Cathy,

We received your complaints (VM-2500-S Vet , SN81040139) dated 06.03.2025, which will be processed as soon as possible.

For inquiries, please state the complaint number 2025-0013.

We have a lot to do in production at the moment. That's why I'm not getting much time for service at the moment. But I'll try to carry out the analysis by the beginning of next week.

Mit freundlichen Grüßen,

best regards

Anja Merz

-Service-

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