



Main Account <viamedinbox@gmail.com>

Re: Purchase Order GENPO002146 from Sandwell and West Birmingham Hospitals NHS Trust

1 message

DOAL, Sukhpreet (SANDWELL AND WEST BIRMINGHAM HOSPITALS NHS TRUST)

11 March 2025 at

<sukhpreet.doal@nhs.net>

10:44

To: Sophie Lines <sophie.lines@viamed.co.uk>

Hi Sophie,

Please proceed with the order, we will amend this on our end and update our records.

Kind regards,

Sukhpreet Doal**Scan4Safety Systems Manager**

Sandwell & West Birmingham NHS Trust

Midland Metropolitan University Hospital, Grove Lane, Smethwick, B66 2QT

Sandwell Hospital, Hallam Street, West Bromwich, B71 4HJ

Email: sukhpreet.doal@nhs.net**Working Hours:** Monday - Friday | 7am – 3pm**Accredited Level: BEST****Suppliers Note**

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From: Sophie Lines <sophie.lines@viamed.co.uk>**Sent:** 11 March 2025 10:41**To:** DOAL, Sukhpreet (SANDWELL AND WEST BIRMINGHAM HOSPITALS NHS TRUST) <sukhpreet.doal@nhs.net>**Subject:** Re: Purchase Order GENPO002146 from Sandwell and West Birmingham Hospitals NHS TrustYou don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good morning,

Thank you for your order GENPO002146. Unfortunately, the price on your order is incorrect. The prices for the EyeMax Phototherapy Masks recently increased to the following:

1114005 - Regular (Blue) - Pack of 20 = £56.70

1114006 - Premie (Orange) - Pack of 20 = £56.70

1114007 - Micro (Green) - Pack of 20 = £56.70

All sizes are priced the same.

EyeMax 2 Postage charges remain as follows:

1 pack: £8.00

2 - 4 packs: £10.00

5+ packs: £12.00

All prices exclude VAT.

Please can you let me know if you are happy for us to proceed with your order at the prices indicated in bold?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

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On Tue, Mar 11, 2025 at 10:11 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <egtx.fa.sender@workflow.email.uk-london-1.ocs.oraclecloud.com>

Date: Tue, 11 Mar 2025 at 10:08

Subject: Purchase Order GENPO002146 from Sandwell and West Birmingham Hospitals NHS Trust

To: <orders@viamed.co.uk>

Dear Sir,

The attached Purchase Order has been generated via Oracle ERP Cloud by Sandwell and West Birmingham Hospitals NHS Trust; please review the order and any associated documents included.

Kind Regards,

Procurement

Sandwell and West Birmingham Hospitals NHS Trust

Please do not respond back to this email address as it is unmonitored.

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