



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**RE: Calibration required**

2 messages

**Sarah Johnston** <sjohnston@brennanconi.com>

10 March 2025 at 09:50

To: Kate Griffiths &lt;kate.griffiths@viamed.co.uk&gt;

Cc: Main Account &lt;viamedinbox@gmail.com&gt;, Aqib Majeed &lt;viamed.aqib.majeed@gmail.com&gt;

Hi Kate,

Apologies if I'm delayed in getting back to you, for some reason emails from you guys keep going into spam!

FA756990022- Oxygen Monitor

HM50099074 – Oxygen Sensor

Kind Regards,

Sarah

**Sarah Johnston**  
Service Co-Ordinator

sjohnston@brennanconi.com

**Mob.:** +44 77 6103 9862**Tel.:** +44 2890 410 136**Web.:** [www.brennanconi.com](http://www.brennanconi.com)



**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** 05 March 2025 13:29

**To:** Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)>

**Cc:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)>; Aqib Majeed <[viamed.aqib.majeed@gmail.com](mailto:viamed.aqib.majeed@gmail.com)>

**Subject:** Re: Calibration required

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Sarah,

Thank you for your email.

Please could I ask for the serial number of the device, then I can issue a returns reference number.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Wed, 5 Mar 2025 at 13:25, Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)> wrote:

Hi there,

We have an oxygen monitor and sensor due for calibration,

Could you please advise if this is ok to send to yourselves again and what the turnaround time would be?

Many thanks,

Sarah



**Sarah Johnston**  
Service Co-Ordinator

[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)

**Mob.:** +44 77 6103 9862

**Tel.:** +44 2890 410 136

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**Kate Griffiths** <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>  
Draft To: Sarah Johnston <[sjohnston@brennanconi.com](mailto:sjohnston@brennanconi.com)>  
Bcc: Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)>

10 March 2025 at 12:12

Hi Sarah,

No problem. I receive some emails like that! No matter how many times I mark as not spam...

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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