



Main Account <viamedinbox@gmail.com>

Re: FW: Viamed Repair Quote - 653195 / SRS68904

1 message

Kate Griffiths <kate.griffiths@viamed.co.uk>

8 November 2024 at 11:18

To: "Dela Cruz, Julian (RTH) OUH" <Julian.DelaCruz@ouh.nhs.uk>

Cc: "Ferguson, Alex (RTH) OUH" <Alex.Ferguson@ouh.nhs.uk>, "McGlynn, Simon (RTH) OUH" <Simon.McGlynn@ouh.nhs.uk>

Thank you Julian,

No problem, I will return the devices to the Churchill Hospital address.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Fri, 8 Nov 2024 at 11:14, Dela Cruz, Julian (RTH) OUH <Julian.DelaCruz@ouh.nhs.uk> wrote:

Hi Kate,

Please accept my apology for the inconvenience. I don't know how this happened.

Please deliver the repaired device to:

HUT 30, Receipt and Distribution**Churchill Hospital****Churchill Drive, Headington****Oxford****OX3 7LE**

United Kingdom

Kind Regards,

Julian Dela Cruz

Group Administrator

Clinical Engineering

Level 5, John Radcliffe Hospital

Tel. No. 01865-221-548

Oxford University Hospitals

NHS Foundation Trust

John Radcliffe Hospital

Headley Way

Headington

Oxford

OX3 9DU

Learning | Respect | Delivery | Excellence | Compassion | Improvement

From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 08 November 2024 11:06

To: Ferguson, Alex (RTH) OUH <Alex.Ferguson@ouh.nhs.uk>; Dela Cruz, Julian (RTH) OUH <Julian.DelaCruz@ouh.nhs.uk>; McGlynn, Simon (RTH) OUH <Simon.McGlynn@ouh.nhs.uk>

Subject: Re: FW: Viamed Repair Quote - 653195 / SRS68904

Good morning,

I wonder if you could assist me please? I have been asked to complete the repair paperwork relating to your 2 x DB3 that Viamed would like to return to you.

There are two delivery addresses on the PO RTHN400336805:

Supplier: Viamed Ltd 15 Station Road Cross Hills Keighley BD20 7DT Tel:		Deliver To: ** SEE BELOW **	Invoice To: Finance Department, OL Unipart House Garsington Road, Cowle Oxford OX4 2PG United Kingdom Tel: 5055217215766 Email: e-billing@ouh.nhs		
Important Information: 1) THIS ORDER IS SUBJECT TO STANDARD NHS TERMS AND CONDITIONS. IF PRICES STATED ON THIS ORDER ARE INCORRECT, BUYER PRIOR TO ORDER EXECUTION. PAYMENT WILL BE MADE AT THE PRICES STATED HEREIN. DO NOT ASSIGN THIS ORDER. 2) VAT No. 654935407 3) EORI No. GB654935407000					
Line No.	Product Code	Description of Goods or Services	Qty	Unit of Measure	Unit Price
1	2540010	Microstim DB3 - Repair and Parts Fixed Charge, Serial Nos: M0005194 and M0005195 as per your Quotation No: QVM152553. Our Job Ref. No: 653194 AF HUT 30, Receipt and Distribution Churchill Hospital Churchill Drive, Headington Oxford OX3 7LE United Kingdom Note: Please forward your Service Report to: ServiceReports.ClinEng@ouh.nhs.uk, to ensure prompt payment of your invoice. Thank you.	2	Each	60.000
2	PPUPS1	UPS Courier Delivery - Standard Industrial Block Receipt and Distribution John Radcliffe Hospital Headley Way, Headington	1	Each	12.000

Please could you let me know which address to use?

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Fri, 8 Nov 2024 at 11:02, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Sophie Lines** <sophie.lines@viamed.co.uk>

Date: Thu, 31 Oct 2024 at 15:03

Subject: Re: FW: Viamed Repair Quote - 653195 / SRS68904

To: Ferguson, Alex (RTH) OUH <Alex.Ferguson@ouh.nhs.uk>

Hi Alex,

This is perfect, I will upload the order to the repair file now and ask our engineers to proceed - I double checked and we had definitely not received the order on the 25th October unfortunately, it must have not reached us but it's all okay now :)

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Thu, Oct 31, 2024 at 2:51 PM Ferguson, Alex (RTH) OUH <Alex.Ferguson@ouh.nhs.uk> wrote:

Hi Sophie

See email and attachment

If this is not sufficient, can you please liaise with Julian directly as orders etc are a bit outwith my scope as I am one of the trust technicians.

Thank you.

Regards

Alex

From: Dela Cruz, Julian (RTH) OUH <Julian.DelaCruz@ouh.nhs.uk>

Sent: 31 October 2024 14:43

To: Ferguson, Alex (RTH) OUH <Alex.Ferguson@ouh.nhs.uk>; orders@viamed.co.uk

Subject: RE: Viamed Repair Quote - 653195 / SRS68904

Hi Alex,

Our procurement sent this to: orders@viamed.co.uk on the 25th of Oct.

Anyway, please find attached PO. I have already included orders@viamed.co.uk.

Many Thanks,

Julian

From: Ferguson, Alex (RTH) OUH <Alex.Ferguson@ouh.nhs.uk>

Sent: 31 October 2024 14:30

To: Dela Cruz, Julian (RTH) OUH <Julian.DelaCruz@ouh.nhs.uk>

Subject: FW: Viamed Repair Quote - 653195 / SRS68904

Hi Julian

I've just spoken to a member of staff at Viamed, and no purchase order has been received at their end yet. I was informed the PO must go to orders@viamed.co.uk so not sure if the finance office is using an incorrect address.

Are you able to check / resend from your end when you're free?

Thanks

Alex

From: Dela Cruz, Julian (RTH) OUH <Julian.DelaCruz@ouh.nhs.uk>
Sent: 25 October 2024 11:04
To: Ferguson, Alex (RTH) OUH <Alex.Ferguson@ouh.nhs.uk>
Cc: sophie.lines@viamed.co.uk
Subject: RE: Viamed Repair Quote - 653195 / SRS68904

Hi Alex,

It's done. Just waiting now for the PO number.

Thanks,

Julian

From: Ferguson, Alex (RTH) OUH <Alex.Ferguson@ouh.nhs.uk>
Sent: 25 October 2024 10:24
To: Dela Cruz, Julian (RTH) OUH <Julian.DelaCruz@ouh.nhs.uk>
Cc: sophie.lines@viamed.co.uk
Subject: FW: Viamed Repair Quote - 653195 / SRS68904

Hi Julian

Would you be able to help Sophie with this request when you get a moment? Looks like one might have slipped through the net.

Thanks in advance.

Alex

From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: 25 October 2024 09:33
To: Ferguson, Alex (RTH) OUH <Alex.Ferguson@ouh.nhs.uk>
Cc: clinical.engineering@ouh.nhs.uk
Subject: Fwd: Viamed Repair Quote - 653195 / SRS68904

Dear Alex,

I emailed the attached repair quote to clinical.engineering@ouh.nhs.uk on the 3rd October but we have not yet heard back - please can you let me know if you would like us to go ahead with the repair of the Microstims?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
Email sophie.lines@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

----- Forwarded message -----

From: Sophie Lines <sophie.lines@viamed.co.uk>
Date: Thu, Oct 3, 2024 at 12:50 PM
Subject: Viamed Repair Quote - 653195 / SRS68904
To: <clinical.engineering@ouh.nhs.uk>

Good afternoon,

Please find attached your quotation for the repair of 2x Microstim DB3 Nerve Stimulators (M0005194 and M0005195).

If you have any questions please do not hesitate to contact me.

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Emails sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy
