



Main Account <viamedinbox@gmail.com>

RE: [EXTERNAL] Re: Purchase Order No: EP32606 from : University Hospitals Bristol NHS Foundation Trust - (Duplicate)

Procurement <Procurement@nbt.nhs.uk>
To: Sophie Lines <sophie.lines@viamed.co.uk>

21 February 2025 at 13:44

Good Afternoon,

Thank you for your email.

Our Trusts have transitioned to a new procurement system, and due to a system limitation, we are unable to make any amendments to orders at this time.

Please can you kindly accept this email as approval of the below to avoid any further delays to the order - I have notified my colleagues and your catalogue will be updated with the correct price in due course.

Warm Regards,

Hollie Churcher

Purchasing Specialist - Patient Care



Notice to NBT & UHBW: BWPC is currently transitioning to a new procurement system, SAP Ariba. During the transition period BWPC is running a Go-Live Support Hub meaning it may take us longer to respond to your query.

The Go-Live Support Hub is running from Wednesday 13th November until Wednesday 11th December.

If you have an issue with the new SAP Ariba system, please submit your query to the BWPC Go-Live Support Team using this webform: -

<https://forms.office.com/e/EZqZShW0kF>

Supplier Notice: BWPC now use SAP Ariba for sending Purchase Orders, please ensure you are signed up to the SAP Business Network via <https://supplier.ariba.com> so we can continue to collaborate. If you are a supplier with any questions about this initiative please reach out to SupplierEnablement@nbt.nhs.uk

Please note that there may be a delay in invoice payments in Autumn 2024 due to this transition.

Address **Email** hollie.churcher@nbt.nhs.uk

Christopher Hancock Building **Telephone** **0117 414 2677**

North Bristol NHS Trust

Southmead Road

BS10 5NB

Website

- Internal www.bwpc.nhs.uk

- External www.nbt.nhs.uk/bristol-weston-nhs-purchasing-consortium

Bristol & Weston NHS Purchasing Consortium (BWPC) uses SAP Ariba for e-tendering. To ensure access to our tenders, suppliers can register and access for free at <https://service.ariba.com/Discovery.aw/109564024/aw?awh=r&awssk=7RCY9YMF>

BWPC tender opportunities can be found at <https://discovery.ariba.com/profile/AN1181181578>

BWPC has a staff recognition scheme known as an Applause. For more information on the scheme, and to submit, click here: <https://forms.office.com/e/sEZYzW1KZy>



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From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: 20 February 2025 11:39

To: Procurement <Procurement@nbt.nhs.uk>

Subject: [EXTERNAL] Re: Purchase Order No: EP32606 from : University Hospitals Bristol NHS Foundation Trust - (Duplicate)

You don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

This message originated from outside of the North Bristol NHS Trust email system. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good morning,

Thank you for your order EP32606. Unfortunately, the price on your order is incorrect. The prices for the EyeMax Phototherapy Masks recently increased to the following:

1114005 - Regular (Blue) - Pack of 20 = £56.70

1114006 - Premie (Orange) - Pack of 20 = £56.70

1114007 - Micro (Green) - Pack of 20 = £56.70

All sizes are priced the same.

EyeMax 2 Postage charge remain as follows:

1 pack: £8.00

2 - 4 packs: £10.00

5+ packs: £12.00

All prices exclude VAT.

Please can you let me know if you are happy for us to proceed with your order at the prices indicated in bold?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

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Twitter: twitter.com/ViamedLtd

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On Thu, Feb 20, 2025 at 11:24 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Thu, 20 Feb 2025 at 11:21

Subject: Purchase Order No: EP32606 from : University Hospitals Bristol NHS Foundation Trust - (Duplicate)

To: <viamedinbox@gmail.com>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=C961112124>

This will inform the Trust of your receipt of the Order

20/02/25 11:22

Priority: High

Order No: EP32606

Customer Name: University Hospitals Bristol NHS Foundation Trust

Customer Address: Trust Headquarters, Marlborough Street, Bristol, Gloucestershire, BS1 3NU, England

Warning: This is a duplicate email, it has been sent to you again as the original email Order has not been flagged as processed on our system. Please do not duplicate this Order

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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