



Sophie Lines <viamed.sophie.lines@gmail.com>

Re: Viamed V1000 Calibration estimate

1 message

Laurence Nip <laurencenip@goodman.hk>
Reply-To: laurencenip@goodman.hk
To: Sophie Lines <sophie.lines@viamed.co.uk>
Cc: TSD Goodman <tsd@goodman.hk>

Wed, Feb 19, 2025 at 2:25 AM

Dear Sophie,

Hello good day!

Our customer wishes to purchase the V1000 from us, kindly could you please offer your best price for the V1000 including all necessary accessories to us so that we can revert it to customer?

Best Rgds,

Laurence Nip

Technical Service Manager
Goodman Medical Supplies Ltd.
Tel: 852 26191737
Fax: 852 26191727

On Wed, Feb 19, 2025 at 8:40 AM Laurence Nip <laurencenip@goodman.hk> wrote:

Dear Sophie Lines,

Hello, good morning!

I got this notice and will inform our potential customer about this issue.

Many thanks in advance!

I will get back to you once we have any further information.

Best Rgds,

Laurence Nip

Technical Service Manager
Goodman Medical Supplies Ltd.
Tel: 852 26191737
Fax: 852 26191727

On Tue, Feb 18, 2025 at 7:56 PM Sophie Lines <sophie.lines@viamed.co.uk> wrote:

Good morning,

Thank you for your email. I can confirm we do carry out the annual service/calibration of the V1000 devices here at Viamed. Your cost for this service (excluding any delivery costs) would be \$63.40. If your customer was to return to us directly, and not via yourselves, the cost for them would be \$79.20 (excluding any delivery costs).

I hope this helps.

If you have any further questions, please do not hesitate to contact me.

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
Email sophie.lines@viamed.co.uk
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Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

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On Tue, Feb 18, 2025 at 8:47 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Laurence Nip** <laurencenip@goodman.hk>
Date: Tue, 18 Feb 2025 at 07:34
Subject: Viamed V1000 Calibration estimate
To: <technical@viamed.co.uk>
Cc: <enquiries@viamed.co.uk>, TSD Goodman <tsd@goodman.hk>

Dear Sir,

Good day!

Do you have a calibration service for below simulator?? If yes, please kindly provide the estimated cost because our customer wishes to know before purchasing this simulator.

Thank you very much!

//

Viamed V1000 Foetal Heart simulator.

May I ask if your company offer the calibration service?

//

Best Rgds,

Laurence Nip

Technical Service Manager
Goodman Medical Supplies Ltd.
Tel: 852 26191737
Fax: 852 26191727