



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: New customer message on 06 February 2025 at 07:14

1 message

Vernon Ferreira <vernon@rca.co.za>
To: Sophie Lines <sophie.lines@viamed.co.uk>

Tue, Feb 18, 2025 at 9:00 AM

Good ay Sophie,

Please find attached PO 129760. Would you please forward me the bank confirmation letter (not older than 3 months)?

Thank you

**VERNON FERREIRA
INHOUSE TECHNICAL MANAGER**

Inhouse Technical

☎ +27 11 708 3926

📱 +27 82 936 8028

📠 +27 11 708 3936

✉ vernon@rca.co.za

🌐 www.rca.co.za

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From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: Tuesday, 11 February 2025 19:10
To: Vernon Ferreira <vernon@rca.co.za>
Subject: Re: New customer message on 06 February 2025 at 07:14

Dear Vernon,

Not to worry at all - I have now amended the Invoice address to show the same as the Delivery address. I have also changed this from a quotation to a Proforma Invoice - this way, if you are happy to proceed with this as an order, our bank details now show on the bottom of the document.

If you require any further changes please do not hesitate to contact me and I will be happy to amend this for you.

Kind regards

Sophie Lines

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<http://www.viamed.co.uk>

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Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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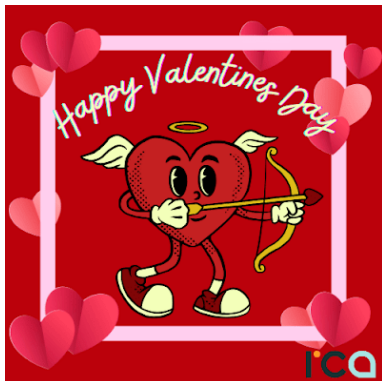
On Tue, Feb 11, 2025 at 12:54 PM Vernon Ferreira <vernon@rca.co.za> wrote:

Hi Sophie,

I'm so sorry for this, but it appears that I'm founding myself in the midst of a policy change.

I've been asked that you make the entire quotation out directly to Respiratory Care Africa, not Umfazi, as this is Import and not Local.

Regards



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From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: Tuesday, February 11, 2025 12:12 PM
To: Vernon Ferreira <vernon@rca.co.za>
Subject: Re: New customer message on 06 February 2025 at 07:14

Good morning,

Thank you for your reply. Please find attached an amended copy of your quotation, now showing RCA (pty) Ltd for the delivery address - if any further changes are required, please do not hesitate to contact me.

Kind regards

Sophie Lines

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On Mon, Feb 10, 2025 at 1:28 PM Vernon Ferreira <vernon@rca.co.za> wrote:

Good day Sophie,

I've just been informed by my Inbound department that the quotation must reference our address, would you thus please amend it to:

Respiratory Care Africa (pty) Ltd

Boundary Park, Building 4
Corner Epsom Avenue & Malibongwe Drive

Northriding, 2169
Johannesburg

South Africa

Phone: +27 11 708 3926

Thank you



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From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: Monday, 10 February 2025 14:21

To: Vernon Ferreira <vernon@rca.co.za>

Subject: Re: New customer message on 06 February 2025 at 07:14

Dear Vernon,

Thank you for your email. I can confirm the V1000 does include a Calibration certificate. It does require annual servicing which we carry out here - so the device would need to be returned to us every 12 months for this to be completed and a new certificate issued.

If you require any further information please do not hesitate to contact me.

Kind regards

Sophie Lines

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On Fri, Feb 7, 2025 at 1:38 PM Vernon Ferreira <vernon@rca.co.za> wrote:

Hi Sophie,

Could you please confirm if this includes certification? I'll need it certified before I can use it.


Thank you





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From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: Friday, 07 February 2025 12:30
To: Vernon Ferreira <vernon@rca.co.za>
Subject: Re: New customer message on 06 February 2025 at 07:14

Good morning,

Thank you for your reply. Please find attached your quotation as requested - I have used Google to locate the Umfazi United Head Office address and used this for the invoice address, however if this should be amended please let me know and I will make the necessary changes.

If you have any questions please do not hesitate to contact me.

Kind regards

Sophie Lines

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On Thu, Feb 6, 2025 at 2:59 PM Vernon Ferreira <vernon@rca.co.za> wrote:

Good day Sophie,

Yes, please include the carriage into the quotation.

Thank you

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From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: Thursday, February 6, 2025 4:41:26 PM

To: Vernon Ferreira <vernon@rca.co.za>

Subject: Re: New customer message on 06 February 2025 at 07:14

Good morning,

Thank you for your inquiry. I can confirm the price for the V1000 Foetal Heart Simulator (part number 1410000) is \$922.60 EXW. Please let me know if you would like me to send you an official quotation including carriage costs to you in South Africa using our courier UPS?

Kind regards

Sophie Lines

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On Thu, Feb 6, 2025 at 9:13 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Viamed Ltd (Shopify)** <mailer@shopify.com>

Date: Thu, 6 Feb 2025 at 07:14

Subject: New customer message on 06 February 2025 at 07:14

To: <orders@viamed.online>

You received a new message from your online store's contact form.

Country Code:

ZA

Name:

Vernon Ferreira

Email:

vernon@rca.co.za

Phone Number:

27829368028

Message:

Good day,

re:

V1000 Foetal Heart Simulator

Part Number: 1410000

Please quote me on the V1000 FHS, including the case protector and certification.

Please address the quote to:

Umfazi United (Pty) Ltd

Postnet Suite 024

Private Bag X17

Strubensvalley

1735

South Africa

Vat Nr: 4930273612

Thank you

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