



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: Purchase Order 46932851

1 message

FURZELAND, Gary (UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST)

Tue, Feb 18, 2025 at 7:37 AM

<gary.furzeland@nhs.net>

To: Sophie Lines <sophie.lines@viamed.co.uk>

Hi Sophie,

Please can you remove the line from the order.

Thank you.

Kind Regards,

Gary Furzeland

Logistics and Stock Manager

University Hospitals Plymouth NHS Trust

Level 4 - Clinical Engineering, Derriford Hospital, Derriford Road, PL6 8DH

01752 430238

gary.furzeland@nhs.netDepartment website: www.clinicaleng.uk

Please note: If you are an external service representative visiting Derriford to service or repair equipment, ensure that you report to Clinical Engineering at the start and end of your service visit. Internal or external visitors must use the internal entrance (level 4 lift/stairs) to Clinical Engineering and not the 'o' road.

From: Sophie Lines <sophie.lines@viamed.co.uk>**Sent:** 14 February 2025 10:46

To: FURZELAND, Gary (UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST) <gary.furzeland@nhs.net>
Subject: Re: Purchase Order 46932851

You don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Gary,

Thank you for your reply. Unfortunately, our office were unaware of this when processing the quotation, we were only made aware by the warehouse staff when they came to pick your order.

Please let me know how you would like to proceed?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Fri, Feb 14, 2025 at 10:34 AM FURZELAND, Gary (UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST) <gary.furzeland@nhs.net> wrote:

Hi Sophie,

The order was raised off the attached quote.

Kind Regards,

Gary Furzeland
Logistics and Stock Manager
University Hospitals Plymouth NHS Trust
Level 4 - Clinical Engineering, Derriford Hospital, Derriford Road, PL6 8DH
01752 430238
gary.furzeland@nhs.net

Department website: www.clinicaleng.uk



Please note: If you are an external service representative visiting Derriford to service or repair equipment, ensure that you report to Clinical Engineering at the start and end of your service visit. Internal or external visitors must use the internal entrance (level 4 lift/stairs) to Clinical Engineering and not the 'o' road.

From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: 14 February 2025 10:20
To: FURZELAND, Gary (UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST) <gary.furzeland@nhs.net>; VOSPER, Courtney (UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST) <c.vosper@nhs.net>
Subject: Purchase Order 46932851

Some people who received this message don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good morning,

I am emailing regarding your Purchase Order 46932851.

You have requested 2x Microstim DB3 Lower Cases (2530002) on Line 2 of your order, and 3x Microstim DB3 Lower Case Labels (2530003) on Line 3.

Unfortunately, we are unable to provide part number 2530003 separately - the labels are only available already attached to the cases. We do still need to process these on our system as two separate part numbers, but the quantity of labels and cases on the order would need to be equal - therefore, please can you let me know if you would like to increase the number of Lower Cases (2530002) on Line 2, to 3 pcs?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

This message may contain confidential information. If you are not the intended recipient please:

- i) inform the sender that you have received the message in error before deleting it; and
 - ii) do not disclose, copy or distribute information in this e-mail or take any action in relation to its content (to do so is strictly prohibited and may be unlawful).
- Thank you for your co-operation.

NHSmial is the secure email, collaboration and directory service available for all NHS staff in England. NHSmial is approved for exchanging patient data and other sensitive information with NHSmial and other accredited email services.

For more information and to find out how you can switch visit [Joining NHSmial – NHSmial Support](#)

This message may contain confidential information. If you are not the intended recipient please:

- i) inform the sender that you have received the message in error before deleting it; and
 - ii) do not disclose, copy or distribute information in this e-mail or take any action in relation to its content (to do so is strictly prohibited and may be unlawful).
- Thank you for your co-operation.

NHSmial is the secure email, collaboration and directory service available for all NHS staff in England. NHSmial is approved for exchanging patient data and other sensitive information with NHSmial and other accredited email services.

For more information and to find out how you can switch visit [Joining NHSmial – NHSmial Support](#)