



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: Purchase Order No: 249289653 from : Epsom and St Helier University Hospitals NHS Trust

1 message

Ann Buckley <Ann.Buckley@stgeorges.nhs.uk>
To: Sophie Lines <sophie.lines@viamed.co.uk>

Wed, Feb 12, 2025 at 9:45 AM

Confirm Price amendment please proceed with order.

Regards,

Ann Buckley | Buyer & customer services

NB my working days are tues/wed/thurs

Email ann.buckley@stgeorges.nhs.uk

South West London Procurement Partnership

2nd Floor Wandle Annex | St George's Hospital | Blackshaw Road | London | SW17 0QT | 07557564692 |
<https://swlondonprocurement.nhs.uk>

(South West London Procurement Partnership is a shared service covering Croydon, Epsom & St Helier, Kingston & Richmond and St George's NHS Trusts)



From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: Wednesday, February 12, 2025 9:35 AM
To: Ann Buckley <Ann.Buckley@stgeorges.nhs.uk>
Subject: Re: Purchase Order No: 249289653 from : Epsom and St Helier University Hospitals NHS Trust

You don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

External sender: This message originated from outside of the Trust. Do not click links or attachments, unless you recognise the sender and know the content is safe.

Dear Ann,

Thank you for your order 249289653. Unfortunately, the price on your order is incorrect. The prices for the EyeMax Phototherapy Masks recently increased to the following:

1114005 - Regular (Blue) - Pack of 20 = £56.70

1114006 - Premie (Orange) - Pack of 20 = £56.70

1114007 - Micro (Green) - Pack of 20 = £56.70

All sizes are priced the same.

EyeMax 2 Postage charge remain as follows:

1 pack: £8.00

2 - 4 packs: £10.00

5+ packs: £12.00

All prices exclude VAT.

Please can you let me know if you are happy for us to proceed with your order at the prices indicated in bold?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

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Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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On Wed, Feb 12, 2025 at 8:54 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Wed, 12 Feb 2025 at 08:26

Subject: Purchase Order No: 249289653 from : Epsom and St Helier University Hospitals NHS Trust

To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=nf60949022>

This will inform the Trust of your receipt of the Order

12/02/25 08:26

Priority: High

Order No: 249289653

Customer Name: Epsom and St Helier University Hospitals NHS Trust

Customer Address: Epsom Hospital, Dorking Road, Epsom, Surrey, KT18 7EG, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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