



Emily Hanson <viamed.emily.hanson@gmail.com>

Fwd: FW: *Incorrect prices require confirmation - Your Order 256909117*

1 message

Main Account <viamedinbox@gmail.com>
To: emily.hanson@vmsecure.me.uk

Mon, Jan 27, 2025 at 12:19 PM

----- Forwarded message -----

From: **DEAR, Amy (EAST SUSSEX HEALTHCARE NHS TRUST)** <a.dear@nhs.net>

Date: Mon, 27 Jan 2025 at 12:13

Subject: FW: *Incorrect prices require confirmation - Your Order 256909117*

To: sophie.lines@viamed.co.uk <sophie.lines@viamed.co.uk>

Hi Sophie

Happy for you to proceed, apologies for the delayed response.

Could you kindly confirm the lead time on these.

Many thanks,

Amy Dear

Assistant Buyer

Procurement

Ext 734509

Telephone – 0300 131 4509

East Sussex Healthcare NHS Trust

FAQ's [Frequently-Asked-Questions-Procurement.pdf \(esht.nhs.uk\)](https://esht.nhs.uk)

From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: 22 January 2025 14:01

To: SUPPLIESCUSTOMERSERVICES (EAST SUSSEX HEALTHCARE NHS TRUST) <esh-tr-suppliescustomerservices@nhs.net>

Subject: *Incorrect prices require confirmation - Your Order 256909117*

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Good afternoon,

I am emailing regarding your order 256909117. Unfortunately this order is still on hold as we have not received a reply to our earlier email - please see details below and let me know if you are happy for us to proceed?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

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----- Forwarded message -----

From: **Sophie Lines** <sophie.lines@viamed.co.uk>

Date: Tue, Jan 14, 2025 at 4:28 PM

Subject: Re: This is an Official Purchase Order 256909117 from East Sussex Healthcare NHS Trust- Purchase Order : 000001 / 256909117

To: <esh-tr.suppliescustomerservices@nhs.net>

Dear Amy,

Thank you for your order 256909117. Unfortunately, the price your order for part number 3810061 is incorrect - the price should be £23.00 for a pack of 12, and not £18.40 as you have quoted.

Please can you let me know if you are happy for us to proceed with the order?

Kind regards

Sophie Lines

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On Tue, Jan 14, 2025 at 3:46 PM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----
From: <esh-tr.suppliescustomerservices@nhs.net>
Date: Tue, 14 Jan 2025 at 15:41
Subject: This is an Official Purchase Order 256909117 from East Sussex Healthcare NHS Trust- Purchase Order : 000001 / 256909117
To: <orders@viamed.co.uk>
Cc: <angela.waters1@nhs.net>

Please find attached our Purchase Order.

East Sussex Healthcare NHS Trust operates a strict No PO, No Pay Policy. To ensure payment is not delayed, please quote this order number on all invoices relating to this purchase. Failure to obtain and provide a PO number will result in a delay to payment. Invoices that do not quote a valid purchase order number will be returned unpaid and if the value of the PO is almost spent, then a new PO number will need to be raised and quoted.

Kind Regards

Procurement Department
East Sussex Healthcare NHS Trust

*** Integra Workflow
*** [XML001]
*** Purchase Order

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