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## Fwd: Viamed V1000 repair

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**Main Account** <viamedinbox@gmail.com>

27 January 2025 at 11:23

To: Aqib Majeed <aqib.majeed@vmsecure.me.uk>

----- Forwarded message -----

From: **Woods, Richard (MK) Medical Physics** <[Richard.Woods@lanarkshire.scot.nhs.uk](mailto:Richard.Woods@lanarkshire.scot.nhs.uk)>

Date: Mon, 27 Jan 2025 at 11:20

Subject: Viamed V1000 repair

To: [enquiries@viamed.co.uk](mailto:enquiries@viamed.co.uk) <[enquiries@viamed.co.uk](mailto:enquiries@viamed.co.uk)>

Cc: Firstbrook, Stephen - Specialist Technician, Medical Physics <[Stephen.Firstbrook@lanarkshire.scot.nhs.uk](mailto:Stephen.Firstbrook@lanarkshire.scot.nhs.uk)>

Hi

We have a V1000 Foetal Heart simulator that isn't working as expected - outputs are very low.

Would it be possible to send this to be looked at, and what is your repair return procedure?

Kind Regards,

Richard Woods  
Medical Physics Dept  
Monklands Hospital  
NHS Lanarkshire  
01698 752074

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