



Ryan Swaine <viamed.ryan.swaine@gmail.com>

RE: VNII Oxygen meter from OrganOx (2X units)

1 message

Ruwan Gamage <ruwan.gamage@organox.com>

20 January 2025 at 10:28

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Cc: "info@vandagraph.co.uk" <info@vandagraph.co.uk>, Steven Cave <steven.cave@organox.com>

Hi Ryan,

In addition to the unit you received last year, our driver will drop you another unit (S/n:03508) today. I assume the previous serial number is 01343, can you please confirm?

Could you please send me a price for calibration of both units, and new oxygen sensors? Can you also please include a valved blue T-piece for each unit, and include that cost as well in the price?

I will then get a PO sorted asap, and ideally I am trying to collect these by end of this week.

Many Thanks,

Ruwan Gamage
Product Support Manager



From: Ryan Swaine <ryan.swaine@vandagraph.co.uk>**Sent:** 02 December 2024 09:48**To:** Ruwan Gamage <ruwan.gamage@organox.com>**Subject:** Re: VNII Oxygen meter from OrganOx

Hi Ruwan

We received your device, but there were no instructions left with the device, so we called your office a few times and were told someone would call us back. We also emailed, but we did not get any response.

The calibration is £45 EXW

Please let me know if you are happy to proceed and provide a PO.

Best regards

Ryan

Ryan Swaine

General Manager
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On Wed, 27 Nov 2024 at 18:05, Ruwan Gamage <ruwan.gamage@organox.com> wrote:

Hi Ryan,


I completely forgot to get an update about this. I think our driver dropped you an oxygen meter due for calibration about a month ago.


Can you please verify this, and also the cost for the work?

Many Thanks,

Ruwan Gamage
Product Support Manager



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 ruwan.gamage@organox.com

 UK

 <https://www.organox.com>

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