



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: Faulty Cell

1 message

Main Account <viamedinbox@gmail.com>

20 January 2025 at 09:07

To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

----- Forwarded message -----

From: **Byrne, Steven (RTH) OUH** <Steven.Byrne@ouh.nhs.uk>

Date: Mon, 20 Jan 2025 at 09:05

Subject: Faulty Cell

To: enquiries@viamed.co.uk <enquiries@viamed.co.uk>

Hello,

I have a R-47V oxygen sensor that is defective, Manufacture date is 08/2024 and the serial number is V107418.

Would it be possible to return it and get a warranty replacement please.

Kind Regards,

Steve**Steven Byrne****Senior Clinical Technologist****Neonatal Workshop Manager**

Clinical Engineering

Tel: 01865 221548

Email: steven.byrne@ouh.nhs.uk**Oxford University Hospitals NHS
Foundation Trust**

John Radcliffe Hospital

Headley Way

Headington

Oxford

OX3 9DU

**Learning | Respect | Delivery | Excellence | Compassion | Improvement**



Save Paper - Do you really need to print this e-mail?

Recipients should be aware that all e-mails received by this Trust are subject to the Freedom of Information Act 2000 and therefore may be disclosed to a third party.

This email and any attachments are strictly confidential and intended solely for the addressee or organisation. If you are not the intended recipient, you must not disclose, forward, copy or take any action in reliance on this message or its attachments. If you have received this email in error, please notify the sender immediately