

Analysis of Complaints & Customer Feedback.**There have been few customer complaints :**

Original grey cases were fragile and broke if dropped onto a stone floor.
The cases were changed to black ABS which has proved to be stronger.

Possible reaction of on a pacemaker.

This should be impossible as the instrument is designed to be hand held when switched on and not left lying on the patients chest.

A warning was added to the literature.

There have been no more comments on this matter.

Double burst stimulation became a necessity.

The product was upgraded to the Microstim DB.

One complaint was received concerning the connectors.

This was bad practice as the Microstim should never be used with needles.

See literature.

It was impossible to change the connector due to lack of space internally.

Further detailed reports can be obtained at any time from the repairs database.

The Anaestim II has been discontinued.