Internal Audit Check list				
CONTRACT REVIEW				
Created:	17/May 1995	Audit No 02	VM3/COP03	
			VOP 04	
Revised:	16 August 2016	Last printed	Page 1 of 1	
Audit Date		Auditor	ISO	

INTERNAL AUDIT CHECKLIST / QUESTIONNAIRE				
DATE: AUDITOR:	AUDIT PROCEDURE			
Audit No 02	COP's 03, 20.5			
QUESTION:	RESPONSE:	Y/N		
Are Telephone orders being logged in the call log correctly				
Are Contact Details being updated in the system correctly Check 5 of this weeks Invoices: Check the Invoice, ORD customer paperwork and CRM are correct. Stamped, initialled and dated correctly 1. 2. 3. 4. 5.				
ORD File(s) are in ORD number order and archived correctly				
Quotes and proformas file used correctly check 3 of each, Box size where relevant, checked as per order, stamped emailed and dated check any over the limit set in vm3COP03 have been signed by a director. Quotes 1. 2. 3. Proformas 1. 2.				