

Sophie Lines <viamed.sophie.lines@gmail.com>

RE: Purchase Order No: 24022225 from : Royal Cornwall Hospitals NHS Trust

1 message

HICKS, Ryan (ROYAL CORNWALL HOSPITALS NHS TRUST) <ryan.hicks@nhs.net> To: Sophie Lines <sophie.lines@viamed.co.uk>

Fri, Jan 10, 2025 at 11:48 AM

Good morning,

Please proceed with the order.

I have amended the purchase order my side. Please accept this email as order amendment confirmation.

Many thanks

Ryan Hicks

Cornwall NHS Procurement Service

General Buyer

Royal Cornwall Hospital | 2nd Floor Carlyon House

Penventinnie Lane | Treliske | Truro | Cornwall | TR1 3LJ

Cornwall Procurement Service

'To Improve Quality of Life'

Tel: +44 01872 25 5733 9am – 5pm

Email: ryan.hicks@nhs.net





From: Sophie Lines < sophie.lines@viamed.co.uk>

Sent: 10 January 2025 11:30

To: HICKS, Ryan (ROYAL CORNWALL HOSPITALS NHS TRUST) < ryan.hicks@nhs.net > Subject: Re: Purchase Order No: 24022225 from: Royal Cornwall Hospitals NHS Trust

You don't often get email from sophie.lines@viamed.co.uk. Learn why this is important

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Ryan,

Thank you for your order 24022225. Unfortunately, the prices on your order are incorrect.

The current prices for the EyeMax Phototherapy Masks are as follows:

1114005 - Regular (Blue) - Pack of 20 = £55.30*

1114006 - Premie (Orange) - Pack of 20 = £55.30* 1114007 - Micro (Green) - Pack of 20 = £55.30* *All sizes are now priced the same.*

*Please note this price will increase to £56.70 per pack from 3/2/25

Please can you let me know if you are happy for us to proceed with your order?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

http://www.viamed.co.uk

Emailsophie.lines@viamed.co.uk

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On Fri, Jan 10, 2025 at 8:42 AM Main Account <viamedinbox@gmail.com> wrote:

------ Forwarded message ------

From: <system@exchange.ghxeurope.net>

Date: Fri, 10 Jan 2025 at 08:38

Subject: Purchase Order No: 24022225 from : Royal Cornwall Hospitals NHS Trust

To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order: https://exchange.ghxeurope.net/d.aspx?i=cP60342180

This will inform the Trust of your receipt of the Order

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10/01/25 08:38 Priority: High

Order No: 24022225

Customer Name: Royal Cornwall Hospitals NHS Trust

Customer Address: Royal Cornwall Hospital, Royal Cornwall Hospital Gloweth, Truro, Cornwall, TR1 3LJ, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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