



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Fwd: RADIANT WARMER CASING

Steve Hardaker <steve.hardaker@viamed.co.uk>
To: office@vmsecure.me.uk

9 January 2025 at 16:18

Hi,

Please can someone raise a quote for Royal Blackburn Teaching Hospital for the following items as per the email below:

1x Part Number: 0330001 - Ceratherm 600 Series Casing
This requires a s/no label with s/no 0960 1 0311
1x Part Number: 0330125 - Ceratherm 600-2 Halogen Lamp 12V - 20W

Please email it to Mohammed.Rafiq@elht.nhs.uk and cc me in, thank you.
Steve H

----- Forwarded message -----

From: **Rafiq Mohammed (ELHT) EBME** <Mohammed.Rafiq@elht.nhs.uk>
Date: Thu, 9 Jan 2025 at 13:19
Subject: RADIANT WARMER CASING
To: steve.hardaker@viamed.co.uk <steve.hardaker@viamed.co.uk>
Cc: Kausar Aksa (ELHT) Clinical Engineering <Aksa.Kausar@elht.nhs.uk>

Hi Steve,

Hope you are well.

Please see attached for the serial number of the radiant warmer, in question.

We would like to proceed ahead with the order for the replacement Ceratherm casing.

I would appreciate it if you could raise a quote for the order.

Kindest regards,

Billy Rafiq

Specialist Clinical Engineer
Clinical Engineering Department
Royal Blackburn Teaching Hospital
East Lancashire Hospitals NHS Trust

T: 01254 733140 (internal ext: 83140)

T: 01282 804854 (internal ext:14854)

From: Steve Hardaker <steve.hardaker@viamed.co.uk>
Sent: Wednesday, January 8, 2025 2:49 PM
To: Kausar Aksa (ELHT) Clinical Engineering <Aksa.Kausar@elht.nhs.uk>
Subject: Re: Query regarding resus cabinets

Hi Aksa,

I saw that you recalled this message, but I just wanted to check whether you needed any help with this?

There is something that I wanted to point out. If you are planning on ordering a replacement Ceratherm casing, we will need to know the serial number of the device that you are replacing the casing on.

This is because the serial number label is affixed to the existing casing and you may find that removing it damages the label or that the adhesive is no longer effective.

As such, we will print and send a new label with each case, bearing the serial number that you specify.

If you have any queries, please let me know.

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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On Wed, 8 Jan 2025 at 11:07, Kausar Aksa (ELHT) Clinical Engineering <Aksa.Kausar@elht.nhs.uk> wrote:

Hello there,

Hope you are well.

One of the Nuffer Medical Ceratherm 600-2 in the Birth Centre at Burnley General Hospital has a radiant warmer with a damaged casing. It seems that the plastic housing has melted over a period of time. What would you recommend regarding the course of action?

I have come across the required parts on the Viamed website which I have listed below:

- Ceratherm 600 Series Casing
- Part Number: 0330001

- Ceratherm 600-2 Halogen Lamp 12V - 20W
- Part Number: 0330125

Please can you provide an official quote for these parts, including delivery charge.

Kindest regards,

Aksa Kausar



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