



Main Account <viamedinbox@gmail.com>

RE: Vet Direct Purchase Order VD2364

1 message

Stephanie Beswick <Stephanie.Beswick@vet-direct.com>
To: Sophie Lines <sophie.lines@viamed.co.uk>

9 January 2025 at 15:52

Hi Sophie,

Carriage is agreed.

Please always advise when carriage is applicable to a PO so we can update our order as this avoid delays with invoice processing.

Kind regards,

Stephanie Beswick

Purchasing & Demand Planner

stephanie.beswick@cvs vets.com stephanie.beswick@vet-direct.com

T: 0800 068 3300

www.vet-direct.com

Vet Direct, Units 9/10, Gateway West, Kingfisher Boulevard, Newburn Riverside, Newcastle upon Tyne, NE15 8NZ

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From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: 09 January 2025 13:48
To: Stephanie Beswick <Stephanie.Beswick@vet-direct.com>
Subject: Re: Vet Direct Purchase Order VD2364

Hi Stephanie,

Thank you for your order. I can confirm this has now been processed. Please can you let me know if you accept the carriage charge of £12.00 plus VAT on this order? If so, I can add confirmation to your account that carriage up to £12.00 is accepted on any future applicable orders as well to avoid delays.

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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On Thu, Jan 9, 2025 at 9:18 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Stephanie Beswick** <Stephanie.Beswick@vet-direct.com>

Date: Wed, 8 Jan 2025 at 17:07

Subject: Vet Direct Purchase Order VD2364

To: orders@viamed.co.uk <orders@viamed.co.uk>

Please find attached our latest purchase order for which you will find the PO number in the title of this email.

Can you please reply to Purchasing with your official order confirmation, within 48 hours, at the following email address: purchasing@vet-direct.com

to confirm:

- 1) Receipt of order.
- 2) Estimated delivery date, number of pallets/cartons & courier details.
- 3) Estimated delivery date, number of pallets/cartons & courier details for any out of stock/back ordered items.
- 4) That prices are correct, advising otherwise if not.
- 5) Any carriage charges.

Any price queries not challenged or delivery charges not agreed at the time of order confirmation will not be paid.

If on the other hand your payment terms are proforma basis I look forward to receiving your invoice for payment processing which must be in pdf format.

For deliveries outside the UK please confirm delivery terms and courier details supporting your order with the below mentioned documentation:

- Commercial Invoice to contain your 10 digit UK relevant commodity code.
- Packing list containing weights & dimensions
- Certificate of Origin
- CE Certificate

PLEASE NOTE: We cannot accept deliveries on plastic pallets.

We cannot accept deliveries from outside the UK via UPS.

IMPORTANT INFORMATION: From 01/01/22 you must state the correct Country of Origin on all Commercial Invoices, Packing Lists and Declarations. The use of "EU" will no longer be acceptable.

Please ensure your delivery is supported with a delivery note/packing list contained in a documents enclosed wallet on the outside of each box clearly stating the relevant PO number.

(However, if documents are packed please identify the box containing the advice, if orders are in multiple boxes. Please also clearly mark the relevant PO number on each sent box).

Opening hours for delivery are Monday to Friday 9am to 5pm.

REGARDING INVOICES, STATEMENTS & PAYMENT QUERIES

Please email these to: accounts@vet-direct.com

Best Regards

Vet Direct Purchasing Team

Units 9/10, Gateway West,
Kingfisher Boulevard,
Newburn Riverside,
Newcastle upon Tyne, NE15 8NZ
Tel: +44 (0)191 2642705
Fax: +44 (0)191 2683311

Duty Deferment Account Number: 8745812

EORI Number: GB737145235031

Vet Direct are using Post Vat Accounting.

E-mail: purchasing@vet-direct.com

Web: www.vet-direct.com

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