



Ryan Swaine &lt;viamed.ryan.swaine@gmail.com&gt;

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**Order Thailand**

1 message

**Joffrey | Aquamaster** <jtissier@aquamaster.net>

6 January 2025 at 09:46

To: Michael Lamb &lt;michael.lamb@vandagraph.co.uk&gt;

Cc: Keang &lt;keang@aquamaster.net&gt;, ryan.swaine@vandagraph.co.uk

Dear Michael,

Happy new year! I hope this email finds you well.

**1. Please find a new order below:**

- 8x 7910201 VD TEK-OX Auto Analyzer
- 5x 0110224 Sensor Oxy R-33DE (For O2EI)
- 10x 0110217 Sensor Oxy R-17VAN (TEK-OX)

**2. Claim:**

We have 1x R-17VAN Oxygen Sensor S/N 108662 - The sensor is off and can be adjusted only up to 19% - Bought on the 16/12/24 – Customer: Ake Andaman dive Co., Ltd

Please can we have this unit replaced? Let me know if you need any further information.

**3. Test Tool**

Last year you have received a tool to test the sensor. Could you let us know the procedure how to use it with our Digital voltmeter?

We look forward to hearing from you soon. Thank you.

Regards,

Joffrey



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**From:** Michael Lamb <[michael.lamb@vandagraph.co.uk](mailto:michael.lamb@vandagraph.co.uk)>

**Sent:** Saturday, November 23, 2024 4:37 AM

**To:** Joffrey | Aquamaster <[jtissier@aquamaster.net](mailto:jtissier@aquamaster.net)>; [purchase@aquamaster.net](mailto:purchase@aquamaster.net)

**Subject:** Vandagraph Invoice RAN153415-1 Reference 15112439ML

Please find attached Vandagraph Invoice(s) RAN153415-1.pdf

Should you have any queries please do not hesitate to contact us at  
[accounts@vandagraph.co.uk](mailto:accounts@vandagraph.co.uk)

Kind Regards

Michael Lamb

[michael.lamb@vandagraph.co.uk](mailto:michael.lamb@vandagraph.co.uk)