



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Vandagraph Invoice RAN153800-1 Reference VANWEB2389

1 message

Richard Hunt <richunt@gmail.com>
To: ryan.swaine@vandagraph.co.uk

17 December 2024 at 13:04

Hi Ryan.

Can you ask Royal Mail to provide a picture as proof of where they delivered it?
It hasn't been delivered to my house and that signature isn't by anyone who lives with me.
I've asked my neighbours if they've taken it in but none of them have.
It would seem my parcel has been delivered to somewhere else.

Rich.

On Tue, 17 Dec 2024, 09:47 Ryan Swaine, <ryan.swaine@vandagraph.co.uk> wrote:
Hi Rich

Your order was dispatched on the 9th December and according to Royal Mail were delivered on the 11th:

Please find the proof of delivery attached.

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 16 Dec 2024 at 17:49, Richard Hunt <richunt@gmail.com> wrote:

Hi.

Have my items been dispatched yet?

Rich.

On Thu, 12 Dec 2024, 20:40 Michael Lamb, <michael.lamb@vandagraph.co.uk> wrote:
Please find attached Vandagraph Invoice(s) RAN153800-1.pdf

Should you have any queries please do not hesitate to contact us at
accounts@vandagraph.co.uk

Kind Regards

Michael Lamb

michael.lamb@vandagraph.co.uk