



Catrin, 10:31

Hi, please can you clarify why MVM153672 is on a priority 8. SN confirmed ok to go, customer has now paid and we are waiting for it to come into the bank?



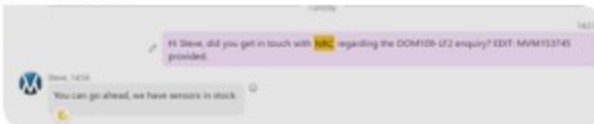
10:32

I did not see SN confirm

where did he confirm sorry



Catrin, 10:32



Didn't realise it had been put on an 8 to be honest. MVM was sent to the customer.



10:33 :

He didn't make us aware sorry