Sending Delivery Notifications

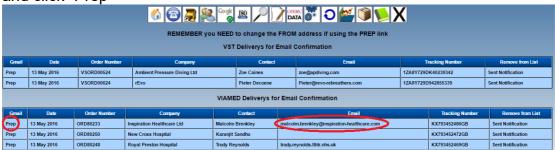
From IntraStats, click on the magnifying glass and click on "Delivery Notifications



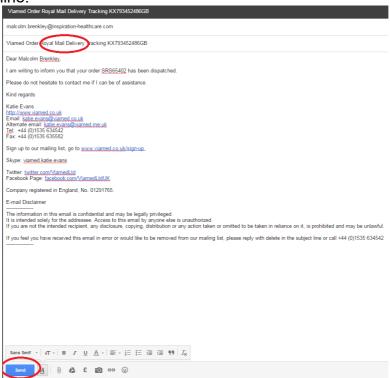
You will be presented with a list of orders which have been shipped



Under the Viamed heading, locate orders with an associated email address and click "Prep"

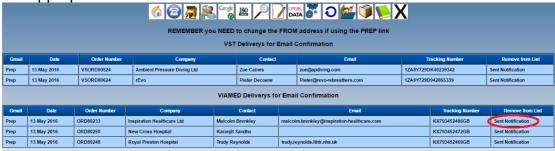


Gmail will open and prepare an email for you. Ensure the courier is inserted in the subject line.



Copy and paste the signature from your Gmail account and insert at the bottom, when the email has been prepared, click "Send"

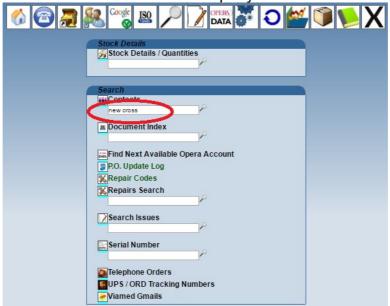
Return to the Delivery Notifications screen and click "Sent Notification" next to the appropriate order. This order will then be removed from the screen.



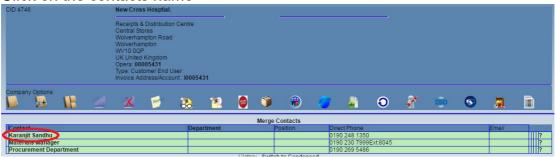
On orders where there is not an email address, one must be located. These are often found on purchase orders, you will need to look through the ORD file in the office to locate the correct purchase order and find the email address.

Gmail	Date	Order Number	Company	Contact	Email	Tracking Number	Remove from List
Prep	13 May 2016	VSORD00524	Ambient Pressure Diving Ltd	Zoe Caines	zoe@apdiving.com	1ZA8Y729DK40239342	Sent Notification
Prep	13 May 2016	VSORD00624	Evo	Pieter Decoene	Pieter@revo-rebreathers.com	1ZA8Y729D942855339	Sent Notification
VIAMED Deliverys for Email Confirmation							
Gmail	Date	Order Number	Company	Contact		Tracking Number	Remove from List
Prep	13 May 2016	ORD80250	New Cross Hosptial	Karanjit Sandhu		KX793452472GB	Sent Notification
Prep	13 May 2016	ORD80248	Royal Preston Hospital	Trudy Reynolds	trudy.reynolds.lthtr.nhs.uk	KX793452469GB	Sent Notification

Once the email address has been located, click on the magnifying glass and search under "Contact" for the correct company name



Click on the contacts name



Click the edit details icon



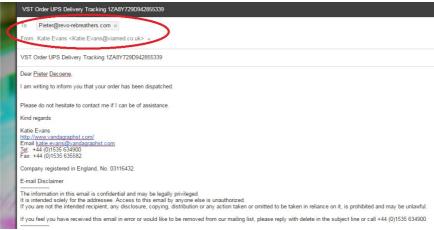
Locate the "Primary Email" field and enter the email address. If any further information is written on the purchase order, such as a direct telephone number, enter these details. Click "Submit" to save.



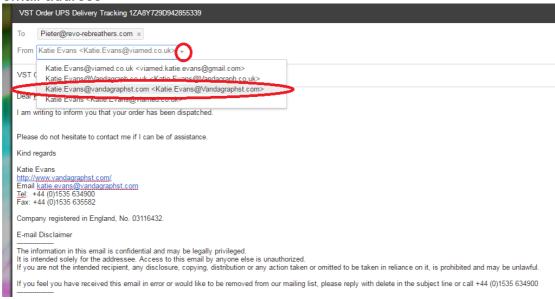
Return to the "Delivery Notifications" page and follow the steps at the beginning of this document.

For VST delivery notifications, proceed as with Viamed but ensure when sending the email, that you change the email address from which you are sending.

To do this, when Gmail opens, click on the recipients email address, the "To:" and "From:" fields will be visible



Click on the downward arrow next to your email address and select your VST email address



Ensure you have inserted your VST signature and proceed as with Viamed.