

Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: 68079942 and 68079938 - orders on hold since November 8th

1 message

Victoria Sims (CTM UHB - Paediatrics) < Victoria.Sims2@wales.nhs.uk>

28 November 2024 at 16:37

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Good afternoon.
Yeah that is fine no problem at all.
If that's what the carriage is then yes we are happy with that.
Thanks
Victoria

Sent from Outlook for iOS

From: Kate Griffiths < kate.griffiths@viamed.co.uk>
Sent: Wednesday, November 27, 2024 1:42:44 PM

To: Victoria Sims (CTM UHB - Paediatrics) < Victoria. Sims2@wales.nhs.uk > **Subject:** Re: 68079942 and 68079938 - orders on hold since November 8th

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Hi Victoria, no problem. Thank you for getting back to me. Are you happy to accept the carriage charge of £8?

Are you able to say that I can add a memo to your account that carriage up to £12 is accepted for future orders? No problem if this is not something that is acceptable to your team.

Many thanks.

Kind regards

Kate Griffiths

http://www.viamed.co.uk Email kate.griffiths@viamed.co.uk Tel: +44 (0)1535 634542

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On Wed, 27 Nov 2024 at 13:34, Victoria Sims (CTM UHB - Paediatrics) < Victoria.Sims2@wales.nhs.uk > wrote:

Good afternoon, really sorry about the delayed reply I am only now seeing this email.

Can I just have 1 of the orders please?

I accidentally put it through twice without realising.

Thanks

Victoria

From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 27 November 2024 12:13

To: Victoria Sims (CTM UHB - Paediatrics) < Victoria.Sims2@wales.nhs.uk > **Subject:** 68079942 and 68079938 - orders on hold since November 8th

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WARNING: This email originated from outside of NHS Wales. Do not open links or attachments unless you know the content is safe.

Good afternoon Victoria,

Just a quick email to ask if I am able to proceed with your orders 68079942 and 68079938 please?

I can see that your procurement department have forwarded my previous email to you.

I previously emailed to check whether both orders are required as they are both the same.

In order for me to proceed with one or both orders, I need somebody to reply that the carriage charge of £8 for each order is accepted.

If it helps, would you like us to add a memo to show a maximum charge of £12 is accepted for carriage on your orders?

For the EyeMax range, the carriage charges are as follows:

1 pack = £8 carriage

2-4 packs = £10 carriage

5 or more packs = £12 carriage

I await your reply.

Kind regards

Kate Griffiths

http://www.viamed.co.uk

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