



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Fwd: MaxO2+AE hand-held oxygen analyser

Steve Hardaker <steve.hardaker@viamed.co.uk>
To: office@vmsecure.me.uk

26 November 2024 at 15:48

Please can someone send a proforma for 3x 0110429 to the customer using the details below, we have supplied to them before.

Thanks,
Steve H

----- Forwarded message -----

From: **Quality** <deptq@hugotechnology.co.uk>
Date: Tue, 26 Nov 2024 at 15:15
Subject: RE: MaxO2+AE hand-held oxygen analyser
To: Steve Hardaker <steve.hardaker@viamed.co.uk>
Cc: Accounts <accounts@hugotechnology.co.uk>, Quality <deptq@hugotechnology.co.uk>

Hi Steve,

I have got the message from our account that they need to have a proforma invoice for the payment.

As I have studied our record, our customer service team did a purchase on 10 Oct 2024 with a Proforma Invoice MVM152729.

Could we completed this purchase as per previous way?

Thank you, and sorry for any inconvenience.

Kind regards,

Louis Tsang

Senior Systems & Compliance Officer



Hugo Technology Ltd

Address: Stoke Heath Works, Hanbury Road, Bromsgrove, Worcestershire, B60 4LT

Email: louist@hugotechnology.co.uk | **Website:** www.hugotechnology.co.uk

Tel: 0844 800 8450 ext 214 | **Mob:** 07311 119353



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From: Louis Tsang <louist@hugotechnology.co.uk>
Sent: 26 November 2024 13:28
To: Steve Hardaker <steve.hardaker@viamed.co.uk>
Cc: Accounts <accounts@hugotechnology.co.uk>; Quality <deptq@hugotechnology.co.uk>
Subject: RE: MaxO2+AE hand-held oxygen analyser

Hi Steve,

Thank you for your help, and the link from your colleague Catrin has been received.

Kind regards,

Louis Tsang

Senior Systems & Compliance Officer



Hugo Technology Ltd

Address: Stoke Heath Works, Hanbury Road, Bromsgrove, Worcestershire, B60 4LT

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From: Steve Hardaker <steve.hardaker@viamed.co.uk>

Sent: 26 November 2024 13:23

To: Louis Tsang <louist@hugotechnology.co.uk>

Subject: Re: MaxO2+AE hand-held oxygen analyser

Hi Louis,

The easiest way is to order through our website, however, it doesn't automatically allow for the same quantity discounts that you get by ordering directly from us, so we have set up an order profile and my colleague will send you a link.

I believe that you just click it and it will pre-fill the order for you. If you have any questions, please let me know.

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk

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On Tue, 26 Nov 2024 at 11:16, Louis Tsang <louist@hugotechnology.co.uk> wrote:

Hi Steve,

Thank you for the information below.

For the suggested alternative, we find that we have three old devices OM-25AE, so we would like to place an order for three MAX-250E (P/N:0110429) at this stage, and see if they all are in working condition.

Please let me know how we could place this order.

Thank you.

Kind regards,

Louis Tsang

Senior Systems & Compliance Officer



Hugo Technology Ltd

Address: Stoke Heath Works, Hanbury Road, Bromsgrove, Worcestershire, B60 4LT

Email: louist@hugotechnology.co.uk | **Website:** www.hugotechnology.co.uk

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From: Steve Hardaker <steve.hardaker@viamed.co.uk>
Sent: 25 November 2024 17:41
To: Louis Tsang <louist@hugotechnology.co.uk>
Subject: MaxO2+AE hand-held oxygen analyser

Hi Louis,

Thank you for your enquiry via our website. The AX300 was discontinued a few years ago, however, we do have alternatives available.

The AX300 is an analyser without alarms, we also have devices that have high and low alarms, so if those are of interest, please let me know.

The **MaxO2+AE** hand-held oxygen analyser can be used in place of the AX300, however, it does not have its own stand. If you need to consider mounting options, please advise on how you want to use it and I will detail the options for you.

p/n 0111261 MaxO2+AE Oxygen analyser @ £384.00+VAT
Replacement sensors for this device are p/n 0110429 @ £69.00+VAT.

[MaxO2+AE oxygen analyser](#)

I have attached our oxygen monitoring catalogue and leaflet for reference. If you have any queries, or if you want a quotation / proforma invoice sending, please let me know.

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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Hi

We are a company providing preventative maintenance and repair services for medical devices of our customers and their patients.

Our engineers are still using the Teledyne oxygen monitor model AX300-1 for their daily PM operation and testing and would like to purchase 1 or 2 for replacement and team expansion.

Please give us a quotation for this equipment, or let us know if any alternative models could do the same function.

Thank you.