

Cathy Green <viamed.cathy.green@gmail.com>

## RE: [External] PVM4054 [ ref:!00D6A02IOQs.!500Hr01q43g3:ref ]

1 message

orders@citytech.com <orders@citytech.com>

To: "cathy.green@viamed.co.uk" <cathy.green@viamed.co.uk>

18 November 2024 at 12:51

Hello,

We regret to inform you that there will be a delay in the delivery of your order PVM4054. Our planning team has notified us of an issue with the supply of raw materials. We are working diligently to resolve this matter and will provide you with a new shipping date as soon as possible. Thank you for your understanding and patience.

Kind Regards,

Arisa Ścibor Senior Customer Experience Specialist Honeywell | Industrial Automation

We value your feedback! Please take our short survey to tell us about your experience and to let us know how we did.

Please visit our SPS Honeywell site.

Technical Support portal video guide is finally online: https://youtu.be/UXqZidyd-yA

Got a question? Ask self-service support, new on our website!

## **GOT A TECHNICAL QUESTION?**

## **ACCESS OUR SELF-SERVICE PLATFORM!**



Discover our unlimited Knowledge articles, test our Chatbot and watch the Technical Videos.

----- Original Message -----

From: Cathy Green [cathy.green@viamed.co.uk]

Sent: 11/14/2024 2:40 PM
To: orders@citytech.com
Subject: [External] PVM4054

**WARNING:** This message has originated from an External Source. This may be a phishing email that can result in unauthorized access to Honeywell systems. Please use proper judgment and caution when opening attachments, clicking links, scanning QR codes, or responding.

Dear Citytech

I wrote down the wrong order number on my last email to you earlier today. The correct order number is PVM4054 that we request an estimated delivery date. Thank you.

Kind regards

Cathy Green
Goods Out / Stock Control Supervisor
Viamed Ltd.

http://www.viamed.co.uk

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542