



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: [Ticket#202411111583702] Order Nr 2024802243 dated 11.11.2024

1 message

Stephanie Nelle - INSPIRATION Medical GmbH <bestellung@inspiration-medical.de>

13 November 2024 at 14:51

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Hello Kate

Thank you very much.

I was slightly panicked that the customer would not be able to use the SC7500VM on their device.

Unfortunately, we no longer have any original systems here in stock and I couldn't see which items were originally in a complete system.

Since we don't work with it every day, this order was a bit difficult.

Many thanks for your great support and patience.

Kind regards from Germany.

Stephanie Nelle
Innendienst

INSPIRATION Medical GmbH
[Am Luftschacht 7](#)
D-45307 Essen
Telefon: +49 201 38 4 58 60
E-Mail: bestellung@inspiration-medical.de
Web: <https://inspiration-medical.de>

Geschaeftsleitung/Managing director: Christoph Boehle
Sitz der Gesellschaft/Registered office: Essen
Amtsgericht/District court: Bochum, HRB 36099

13.11.2024 15:46 - Kate Griffiths schrieb:

Hi Stephanie,

Your reference SC6500VM is our part number 0014750 (on your PO 2024802243), which was **superseded by SC7500VM / 0014752**. This will work on a Viamed Mainstream capnograph, the original SC6500VM / 0014750 is no longer available.

I hope this helps.

Kind regards

Kate Griffiths

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On Wed, 13 Nov 2024 at 14:23, Stephanie Nelle - INSPIRATION Medical GmbH <bestellung@inspiration-medical.de> wrote:

Hello Kate

I'm really so sorry.

I've just spoken to the customer again because the finger sensor seemed so strange to me (it's for a smartSAT).

And indeed, he wanted a silicone finger clip sensor for Mainstream Capnograph.
This is the IM-SC6500VM, isn't it? Can you please send this instead of the sensor 0014752 he ordered?

Thank you very much and sorry for the confusion.

Kind regards

Stephanie Nelle
Innendienst

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13.11.2024 15:06 - Kate Griffiths schrieb:

Hi Stephanie,

Thank you for your reply. I have checked with a technical colleague and he confirms that part number **4420507 can be used with the VM-2500-M Mainstream Capnograph** as we include an adaptor that makes it work.

I will proceed with your order if that is ok with you?

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

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On Wed, 13 Nov 2024 at 13:35, Stephanie Nelle - INSPIRATION Medical GmbH <bestellung@inspiration-medical.de> wrote:

Hello Kate

I'm sorry I didn't see your email from Monday.

Is there a difference between the IRMA CO2 analyser and the 'older' item, or has only the article number changed? Can our customer use it with his VM-2500-M Mainstream Capnograph?

You are welcome to use the new price of item 0014752 for the order.

Kind regards

Stephanie Nelle
Innendienst

INSPIRATION Medical GmbH

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13.11.2024 14:16 - Kate Griffiths schrieb:

Good afternoon Stephanie,

Just a quick email to ask if I am able to proceed with your order?

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

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On Mon, 11 Nov 2024 at 11:57, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning Stephanie,

Thank you for your order.

Please could I ask if you accept the **correct price of part number 0014752 as €105 each?**

I also need to inform you that part number **4420505 has been superseded by part number 4420507 - IRMA CO2 analyzer with Lemo connector.**

Please let me know if you would like me to proceed.

Many thanks.

Kind regards

Kate Griffiths

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On Mon, 11 Nov 2024 at 09:39, Stephanie Nelle - INSPIRATION Medical GmbH
<bestellung@inspiration-medical.de> wrote:

Dear Sir or Madam

With this email I am sending you our new order.
Please send us an order confirmation.

Note our new billing address and delivery address.

Do not hesitate to contact us if you have any questions.

Thank you.

Kind regards

Stephanie Nelle
Innendienst



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