11/11/24, 2:39 PM Gmail - Support



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Support

1 message

mohammad kazemi <kazemi_bidhendi@yahoo.com>
Reply-To: mohammad kazemi <kazemi_bidhendi@yahoo.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

11 November 2024 at 12:18

Dear Kate,

I am hope you are fine .

Unfortunately, a O2 sensor from first order with S/N: 114710 is broken. After 3 month worked voltage is 6.5 V and didn't work on gas analyzer. Please guidance me for using from warranty.

Best regards