



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Pianeta Acqua by Delwag SA, Bioggio Switzerland account DELWAG

1 message

Delwag <info@delwag.ch>

8 November 2024 at 14:01

To: ryan.swaine@vandagraph.co.uk

Hello Ryan

thank you for your message.

Nice to know that the Mixcheck is working perfectly.

Accordingly to your information the O2 Sensor might need to be replaced soon, BUT it is still working ok. On this base we would suggest that you leave the OLD Sensor in its place but you also will add a new O2 Sensor that the customer will keep as spare parts and replace as soon as the OLD one will stop working ok.

Do you want me to transfer the funds in front? In this case please allow me to go back from holiday. I shall organize the transfer by the end of next week.

Thank you for your understanding and cooperation

Enjoy the rest of your day

B.Rgds

gianni

Il 06.11.2024 17:06, Ryan Swaine ha scritto:

Dear Gianni

We have tested and calibrated your Mixchek and it is working perfectly.

The O2 sensor is also working okay, it is a few years old and so we can't say how much life it has left.

Please find your quotation attached. Please let me know if you would like us to change the O2 sensor, the cost would be an additional GBP £48.

If you are happy to proceed you can make your payment to the bank details which are listed at the bottom of the invoice or we can send you a link if you would prefer to pay by card.

Best regards
Ryan

Ryan Swaine
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On Wed, 23 Oct 2024 at 10:26, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Dear Gianni

I apologise for my late reply.

Please send the device with the following returns reference on the parcel: SRS68935

We will be in contact once our engineer has had the chance to evaluate the device.

Thank you
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
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On Sat, 19 Oct 2024 at 08:57, Delwag <info@delwag.ch> wrote:

Good morning

Hope that every thing is fine with All of You

We would like to send to you

Mixcheck Teledyne Helium/Oxygen Analyzer for Maintenance

Our account DELWAG - Customer Reference 08062086GB - Contact Name Pianeta

Please advise if the following address is still correct

Vandagraph LTD

15 Station Road

Cross Hills

Keighley, West Yorkshire BD20 7DT

Thank you for your cooperation

Have a nice day

Best Regards

Pianeta Acqua by Delwag

gianni