



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: PO ref RR8N400522816

1 message

Steve Hardaker <steve.hardaker@viamed.co.uk>

7 November 2024 at 12:44

To: "AHMED, Maryam (LEEDS TEACHING HOSPITALS NHS TRUST)" <maryam.ahmed20@nhs.net>

Hi Maryam,

I've looked at your previous purchases and I agree that the item you want is part number 0110072, however the description is from another sensor entirely.

To avoid further confusion, would it be possible to change your catalogue description? Is that something you are able to do from your end?

We will process the order, but it will be on the invoice as the following (as per previous orders for this item):

p/n 0110072 - Oxygen sensor R-22Vi. Pack of 2

I look forward to hearing from you and if you have any queries, please let me know.

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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On Thu, 7 Nov 2024 at 12:13, AHMED, Maryam (LEEDS TEACHING HOSPITALS NHS TRUST) <maryam.ahmed20@nhs.net> wrote:

Hi Steve,

We'd like the R-22MEDV sensor for the Draeger Isolette.

This part was chosen from our catalogue which is why there is a mistake.

Hope that helps.

From: Steve Hardaker <steve.hardaker@viamed.co.uk>
Sent: 07 November 2024 09:01
To: AHMED, Maryam (LEEDS TEACHING HOSPITALS NHS TRUST) <maryam.ahmed20@nhs.net>
Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>
Subject: PO ref RR8N400522816

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Hi Maryam,

I am contacting you regarding a discrepancy on line 2 of PO ref RR8N400522816. The item listed is:

1x 0110072 - Oxygen sensor R-22MEDV twin pack for Giraffe.

The query is that this R-22MEDV sensor is not used for the GE Giraffe, it is typically used in the Draeger Isolette. The sensor for the GE giraffe is the R-43V, which is also supplied as a twin pack.

Please can you clarify which sensor you need?

Thanks in advance and I look forward to hearing from you.

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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