



Ryan Swaine &lt;viamed.ryan.swaine@gmail.com&gt;

**Re: R-33DE Oxygen Sensor**

1 message

**Dive & Relax** <info@diveandrelax.com>  
To: ryan.swaine@vandagraph.co.uk

5 November 2024 at 05:32

Hi Ryan,

Thank you very much for your email.

I would like to order 1 x R-33DE

The postal address is:

Cameron Alderton,  
Lanta Coral Divers, Co. Ltd.,  
223 Moo 2 Saladan,  
Koh Lanta,  
Krabi 81150,  
Thailand,  
0848422191

Please send me the invoice for £74, along with your bank details and I'll make a bank transfer for the payment.

Kind regards,

Cameron

Dive & Relax Koh Lanta  
Dive Trips, Scuba Courses & Private Charter  
Koh Lanta, Krabi, Thailand  
<https://www.diveandrelax.com>  
+66 (0)890503009  
+66 (0)848422191

On Mon, 4 Nov 2024 at 16:27, Ryan Swaine <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)> wrote:  
Hi Cameron

I apologise for my late reply, as I have been away from the office for a few days.

R-33DE = GBP £53 each  
Airmail = GBP £21  
We have the R-33DE sensors available from stock.

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Fri, 1 Nov 2024 at 12:26, Dive & Relax <[info@diveandrelax.com](mailto:info@diveandrelax.com)> wrote:  
Sorry, I forgot to ask, is there a wait time for these to be manufactured? or do you have them in stock?

Thanks,

Cameron

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Virus-free [www.avast.com](http://www.avast.com)

On Fri, 1 Nov 2024 at 19:24, Dive & Relax <[info@diveandrelax.com](mailto:info@diveandrelax.com)> wrote:

Hi Ryan,

I'm just checking about the current price for 2 x sensor R-33DE, including shipping to Thailand by Airmail.

Thanks and regards,

Cameron

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On Tue, 18 Oct 2022 at 17:50, Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Hi Cameron

Thank you for your email.

1) I expect the price to increase in the next month or so, I can't say for definite, but I expect it could go up to GBP £40.

2) Yes, we can combine the shipping cost.

Airmail for 2 sensors = GBP £16

Airmail for 3-4 sensors = GBP £21

The sensors would typically last 2+ years (sometimes up to 4 years), but we would recommend putting them into use within 6 months in order to take advantage of the warranty period, which is 12 months from the date of invoice.

With regards to sensor stock, I can confirm we do stock the basic sensor that we use to build the R-33DE. We have to do this, as the delivery times on the basic sensor component is 2-3 months.

Best regards

Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Tue, 18 Oct 2022 at 08:00, Dive & Relax <[info@diveandrelax.com](mailto:info@diveandrelax.com)> wrote:

Hi Ryan/Malcom,

I have just received the sensor (R-33DE), thank you very much.

There are another couple of dive shops here on the island possibly interested to buy this same sensor, and I have a couple of questions:

1. Can you please let me know when the price will rise? and what it will go to? (currently GBP £35)
2. Since these are very small and light items, if I order 2 or 3 more of the same sensor, is the shipping combined? i.e. will it be GBP 15 to ship all 3 to Thailand? or is it GBP 15 shipping for each sensor?
3. What is the expected life of these sensors by the time the customer receives them? are they manufactured when you receive an order? or are they sitting on a shelf for a long time?

Kind regards,

Cameron

Dive & Relax PADI 5 Star Dive Resort #36148  
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On Tue, 4 Oct 2022 at 18:10, Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Dear Cameron

Thank you.

Please find your proforma invoice attached. Please let me know when you have made the payment or if you have any questions.

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Tue, 4 Oct 2022 at 04:26, Dive & Relax <[info@diveandrelax.com](mailto:info@diveandrelax.com)> wrote:

Hi Ryan,

Thank you very much for your email.

My address is:

Cameron Alderton  
Lanta Coral Divers, Co. Ltd.,  
223 Moo 2,  
Saladan,  
Koh Lanta,  
Krabi 81150,  
Thailand  
0848422191

Please send me the invoice and I will pay by bank transfer.

Kind regards,

Cameron

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On Mon, 3 Oct 2022 at 18:45, Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Hi Cameron

Thank you very much for your email.

1) Yes, it is compatible with the Pro version as well.

2) Yes, our trade price is GBP £35 each EXW. Please note that there is likely to be an increase in the next month or so.

3) Airmail for 1x sensor would be approximately GBP £15. If you need it immediately, then we can look at UPS which is much quicker, but the cost is higher?

4) We can send you a proforma invoice with our bank details for payment.

Please let me know if you have any questions or if you would like to proceed with an order, please confirm your delivery details and I will send you a proforma invoice.

I look forward to hearing from you.

Best regards

Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

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On Mon, 3 Oct 2022 at 11:18, Dive & Relax <[info@diveandrelax.com](mailto:info@diveandrelax.com)> wrote:

Hello,

We are interested in your sensor for the Analox O2 EII <https://www.vandagraph.com/products/0110224-r-33de-oxygen-sensor>

I just wanted to check:

a) is this also compatible with the Pro version, Analox O2 EII PRO ? (I am guessing that it is, but just want to check 100%)

b) do you offer trade prices to dive shops? if so, please let me know the trade price for this sensor.

c) how much is shipping to Thailand?

d) how to make payment? (I have a UK bank account)

Thanks and regards,

Cameron

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