



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Analyser Issue

1 message

Tofo Scuba <info@tofoscuba.com>

5 November 2024 at 06:18

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hi Ryan,

OK great. Hope fully it should be with you in a day or so.

Can you please add onto the bill

4 x R-17VAN O2 sensor

Thanks

Ross



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Please ensure you are physically fit for diving. If you have had surgery or any ongoing illness that may affect diving, please bring a Doctors note stating you are fit to dive.

From: Ryan Swaine <ryan.swaine@vandagraph.co.uk>

Sent: 30 October 2024 11:56:44

To: Tofo Scuba

Subject: Re: Analyser Issue

Hi Ross

No problem, I have opened a repair file. Please add the following reference to the parcel if possible: SRS68943

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 30 Oct 2024 at 06:12, Tofo Scuba <info@tofoscuba.com> wrote:

Hi Ryan,

Its the VN202, il see if i can get the serial number, but our guests may have already packed it.

Thanks

Ross



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From: Ryan Swaine <ryan.swaine@vandagraph.co.uk>
Sent: 29 October 2024 16:03:53
To: Tofo Scuba
Subject: Re: Analyser Issue

Hi Ross

What model is the device and can you let me know the serial number so I can set up a repair file?

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 29 Oct 2024 at 11:42, Tofo Scuba <info@tofoscuba.com> wrote:

Hi Ryan,

Im sending our other analyser back, i think its just a general corrosion issue.

Thanks

Ross



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