

SH

Steve Hardaker, 13:08

Shaun at Cryoserve wants to cancel their order CVM152907 for 12x Max-250(B) until we resolve the problems he is having with them. He has paid upfront and says he is happy for either a refund or for a credit to remain on his account for the next order he places, whatever is easiest for us. Can someone please action this, thanks.



13:10 :

I will delete it and add a note to his account that we owe him £869.76. If he wants a refund later on, I am sure he will ask us 😊