



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: New customer message on October 8, 2024 at 6:27 am

1 message

Imam Safari <admin.support@ptjim.co.id>
To: Sophie Lines <sophie.lines@viamed.co.uk>
Cc: Pratikto Yuwono Sandi <support.balikpapan@ptjim.co.id>

Wed, Oct 23, 2024 at 3:24 AM

Hi Sophie,

Yup, we order 1 unit only...

We have dhl account, so you can just inform the dimension and weight.

Thanks & Regards,

Imam Ridwan S. | Admin Support | 081253814094

From: Sophie Lines [mailto:sophie.lines@viamed.co.uk]
Sent: 22 October 2024 21:25
To: Imam Safari
Subject: Re: New customer message on October 8, 2024 at 6:27 am

Good afternoon,

Thank you for your reply. Do you just require 1 unit?

I can work out the carriage costs using our courier UPS, from whom we receive special rates - we do not have an account with DHL.

I look forward to hearing from you.

Kind regards

Sophie Lines

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<http://www.viamed.co.uk>
Email sophie.lines@viamed.co.uk
Tel: +44 (0)1535 634542
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On Tue, Oct 22, 2024 at 2:57 AM Imam Safari <admin.support@ptjim.co.id> wrote:

Hi Sophie,

Morning... we want to buy

P/N: 0110132 - R-22AV Oxygen Sensor - \$39.80 each EXW



How much is the price if it includes DHL shipping to Indonesia?

Delivery Address :

PT.JIM

Pergudangan Bizhub52 Kariangau No.F5

Jl. Sultan Hasanuddin KM.5,5 RT.46

Balikpapan Utara, Kalimantan Timur 76126

Indonesia

Thanks & Regards,

Imam Ridwan S. | [Admin Support](#) | 081253814094

From: Sophie Lines [mailto:sophie.lines@viamed.co.uk]

Sent: 09 October 2024 17:58

To: Imam Safari

Subject: Re: New customer message on October 8, 2024 at 6:27 am

Good morning ,

Thank you for your email. We can provide the R-22AV Oxygen sensor, but also an alternative option would be the R-22AVG sensor. Please find specifications attached for both:

P/N: 0110132 - R-22AV Oxygen Sensor - \$39.80 each EXW



P/N: 0110182 - R-22AVG Oxygen Sensor - \$37.60 each EXW



Please let me know which sensor you would prefer, and how many units you are looking for? I can then provide a Proforma Invoice which will include carriage costs to you in Indonesia.

Kind regards

Sophie Lines

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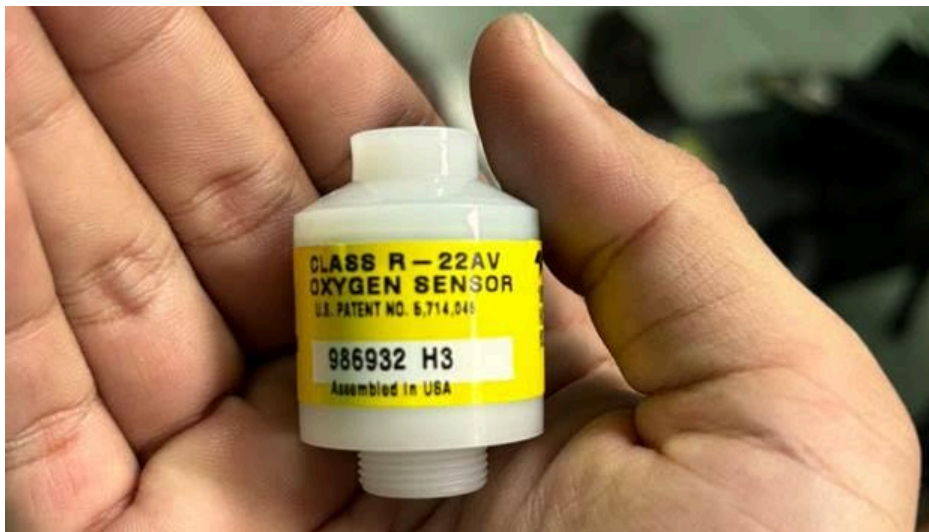
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On Wed, Oct 9, 2024 at 2:15 AM Imam Safari <admin.support@ptjim.co.id> wrote:

Hi Sophie,

Please find attachment picture and video



Price quotation + shipping cost to Indonesia...

Delivery Address :

PT.JIM

Pergudangan Bizhub52 Kariangau No.F5
Jl. Sultan Hasanuddin KM.5,5 RT.46
Balikpapan Utara, Kalimantan Timur 76126
Indonesia

Thanks & Regards,

Imam Ridwan S. | Admin Support | 081253814094

From: Sophie Lines [mailto:sophie.lines@viamed.co.uk]
Sent: 08 October 2024 17:57
To: admin.support@ptjim.co.id
Subject: Re: New customer message on October 8, 2024 at 6:27 am

Good morning,

Thank you for your inquiry. Unfortunately, you have not specified which product you are looking for - if you can let me know which part number you are referring to I will get back to you with the information as soon as possible.

Kind regards

Sophie Lines

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On Tue, Oct 8, 2024 at 9:05 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----
From: **Viamed Ltd (Shopify)** <mailer@shopify.com>
Date: Tue, 8 Oct 2024 at 06:27
Subject: New customer message on October 8, 2024 at 6:27 am
To: <orders@viamed.online>

You received a new message from your online store's contact form.

Country Code:

ID

Name:

Imam

Email:

admin.support@ptjim.co.id

Phone Number:

081253814094

Message:

Dear Team,

I would like to request a price quote for the following product. Please email me back