



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Fwd: Viamed VM 2500-S Issues

Main Account <viamedinbox@gmail.com>

2 October 2024 at 09:00

To: Aqib Majeed <aqib.majeed@vmsecure.me.uk>

----- Forwarded message -----

From: **Donna Locke** <dlocke@bensonmedical.ca>

Date: Tue, 1 Oct 2024 at 17:45

Subject: Viamed VM 2500-S Issues

To: <sales@viamed.me.uk>, <info@viamed.co.uk>

Hello,

I am representing a BC, Canada vet clinic with a Viamed VM 2500-S monitor. They love the unit and purchased it in 2017. It is now having some issues:

<<We've had and loved our Viamed VM 2500-S for many years now. Sadly, it appears to no longer be working; I have swapped out lines and adaptors, reset it, cleared the data storage but it won't read. When I plug in the line, it shows green but will go to red over time. Is this something we can fix or is it too old? >>

Serial #: 80940139

Do you have any feedback on what we can do to help?

Thanks!

Donna Locke, BSc., RVT, RLAT
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Clinical Product Specialist, BC
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