



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: New customer message on 4 October 2024 at 9:36 am

1 message

Aaron Lau <aaron@freewaymachinery.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

8 October 2024 at 13:51

Dear Kate,

I understand your concerns. Could you please share the proforma invoice/quotation with the delivery costs and other fees included, so I can present it to my boss which option he prefers.

Thank you.

Regards,

Aaron Lau.

FREEWAY MACHINERY SDN. BHD
Lot A1, Manmohan's Warehouse,
Jalan Patau-Patau,
87000, W.P Labuan.
Tel : 010-953 4055
Fax : 087-420 551 / 411 551 / 415 551

From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Tuesday, October 8, 2024 8:39 PM
To: Aaron Lau <aaron@freewaymachinery.com>
Subject: Re: New customer message on 4 October 2024 at 9:36 am

Thank you for your reply Aaron.

If you order from Viamed, the payment methods are bank transfer and PayPal (which incurs a 6% fee of the total order). (Proforma invoice and medical tariff code)

If you order from Vandagraph, you can pay straight away by card. (Website and industrial tariff code)

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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On Tue, 8 Oct 2024 at 13:28, Aaron Lau <aaron@freewaymachinery.com> wrote:

Dear Kate,

Noted with your email.

Could you please let me know if there are any payment methods available other than credit card? Additionally, would it be possible for us to receive a proforma invoice from you and perform an instant payment instead.

If you need any further clarification, please do not hesitate to ask.

Thank you.

Regards,

Aaron Lau.

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From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: Monday, October 7, 2024 8:01 PM

To: Aaron Lau <aaron@freewaymachinery.com>; Sophie Lines <sophie.lines@viamed.co.uk>

Subject: Re: New customer message on 4 October 2024 at 9:36 am

Good afternoon Aaron,

Thank you for your reply. Please accept my reply on behalf of Sophie.

I have checked with a colleague and we believe you require the MAX-250+, part number 0110427.

If these are purchased from us, **you may have trouble importing them as they are shown with a medical tariff code**. You could purchase them from our sister company, Vandagraph. Please see link below. These can be purchased from the Vandagraph website using a credit card.

<https://www.vandagraph.com/products/0110427-max-250-oxygen-sensor>

These would be sent out with an industrial tariff code.

If you purchase from Viamed, I would need to send you a proforma invoice and Viamed cannot accept international credit card payments.

The Viamed price is \$106.30 each. The Vandagraph website uses UK£ and costs £98.

Please let me know if I can be of any further assistance.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Mon, 7 Oct 2024 at 12:17, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Aaron Lau** <aaron@freewaymachinery.com>

Date: Mon, 7 Oct 2024 at 09:39

Subject: Re: New customer message on 4 October 2024 at 9:36 am

To: Sophie Lines <sophie.lines@viamed.co.uk>

Cc: BK su <bksu@freewaymachinery.com.my>, Soo See Ming <soofreeway@gmail.com>

Dear Sophie,

Thank you for replying my email. Yes, we are looking for Max 250 O2 sensor. Please find attached pictures for your further information.

Thank you.

Regards,

Aaron Lau.

FREEWAY MACHINERY SDN. BHD

Lot A1, Manmohan's Warehouse,

Jalan Patau-Patau,

87000, W.P Labuan.

Tel : 010-953 4055

Fax : 087-420 551 / 411 551 / 415 551

From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: Friday, October 4, 2024 7:59 PM

To: Aaron Lau <aaron@freewaymachinery.com>

Subject: Re: New customer message on 4 October 2024 at 9:36 am

Dear Aaron,

Thank you for your inquiry via our website. Please can you send a picture of the sensor you require so we can ensure we quote you the correct version, as there are a number of different types of MAX 250 Oxygen Sensor. Please can I also confirm that it is just the sensors you require and not the analyser?

Many thanks

Kind regards

Sophie Lines

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<http://www.viamed.co.uk>

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On Fri, Oct 4, 2024 at 9:44 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Viamed Ltd (Shopify)** <mailer@shopify.com>

Date: Fri, 4 Oct 2024 at 09:36

Subject: New customer message on 4 October 2024 at 9:36 am

To: <orders@viamed.online>

You received a new message from your online store's contact form.

Country Code:

MY

Name:

Aaron

Email:

aaron@freewaymachinery.com

Phone Number:

6010-9534055

Message:

Dear Sir/Madam,

I'm Aaron from Freeway Machinery in Labuan, Malaysia. I'm looking for items below:

MAX 250 Oxygen Sensor

Brand: MAXTEC

Part Number: R125P02-013

Quantity: 6 Pcs

Kindly quote me your best price. I'm looking forward to your answers.

Thank you.