

# Service Repair Sheet SRS68911

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Lauren Ratcliffe

Alder Hey Childrens Hospital

Clinical Engineering

Administrator

0151 2525293

01512284811

00012595

lauren.ratcliffe@alderhey.nhs.uk

RBSN400149878

03/Oct/2024

Robert Connor

Viamed

Warranty

## VIAMEDclean

### Goods In Only

Decontamination  
certificate provided  
by customer ☐

Cleaned by Viamed,  
if no declaration certificate  
from customer ☐

Signed: \_\_\_\_\_  
Date: \_\_\_\_\_

### Goods Out Only

Cleaned by Viamed before  
returning to customer

Signed: \_\_\_\_\_  
Date: \_\_\_\_\_

Notes 27/Sep/2024 Aqib Majeed

27/Sep/2024 Aqib Majeed

Customer opened the box and found the cell faulty inside, SN is V110481 from thier order RBSN400149878

30/Sep/2024 Steve Hardaker

Note: this same issue has been reported previously by this hospital, see issue 333541 asking fo rSN to discuss with Envitec.

30/Sep/2024 Steve Hardaker

SN advised sending them both back to Envitec as a pair so they can check the other sesnor as the fault may be a batch issue.

03/Oct/2024 Robert Connor

R-43v pair s/n V110481, V110524. Slip ring contacts are not properly attached to cell housing.

04/Oct/2024 Catherine Spence

RMA to be requested

04/Oct/2024 Catherine Spence

Replacement sensors to be sent out

Ready For quote

Repair Complete Signed

CCNQQN 8.10.24

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN37118	Oxygen Sensor	0110043	V110524/V110481	

0140013 x 1 FOC

old S/N, SRS, SRN

0110043 x 1 FOC

new S/N, SRS, SRN

UPS x 1 FOC