



Cathy Green <viamed.cathy.green@gmail.com>

Re: FW: Purchase orders on Hold

1 message

Ryan Swaine <ryan.swaine@viamed.co.uk>

3 October 2024 at 11:32

Reply-To: ryan.swaine@viamed.co.uk

To: Marisa Pereira <MPereira@such.pt>

Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>, Cathy Green <cathy.green@viamed.co.uk>

Dear Marisa

Thank you for your reply.

We will make another attempt to send your orders. I will request that we combine as many of them as possible into one shipment, and we will send you the invoices and tracking numbers once dispatched. When the goods arrive in Portugal, you will need to arrange payment with UPS for any import charges and VAT. UPS should contact you to organise this, but I would advise reaching out to your local office as soon as the goods arrive, just in case.

Please stay in touch, and hopefully, we can resolve this situation.

Kind regards
Ryan

Ryan Swaine
International Sales Manager
VIAMED
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Email: ryan.swaine@viamed.co.uk
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Mobile: +44 (0) 7803 907117

GDPR / Privacy Policy available at www.viamed.co.uk/policyOn Thu, 3 Oct 2024 at 11:18, Marisa Pereira <MPereira@such.pt> wrote:

Bom dia,

Habitualmente trabalhamos com qualquer transportador e não temos tido problemas.

Podem por favor enviar para o meu email todas as faturas e o dia que despacham e local, estaremos alertas para o recebimento. O material está a fazer imensa falta.

A transportadora que peça logo os elementos para o email mpereira@such.pt e se possível mencione os custos envolvidos, tentem enviar agora todas as encomendas já liquidadas para não existir problemas na alfandega.

Grata pela atenção dispensada,

Marisa Gouveia Pereira

Rua dos Ratinhos, Trouxemil, 3025-258 Coimbra Tel: 239798635 Ext: 22012 mpereira@such.pt



REPÚBLICA
PORTUGUESA



SNS SERVIÇO NACIONAL
DE SAÚDE

SUCH
SERVIÇO DE UTILIZAÇÃO COMUM DOS HOSPITAIS

De: Dulce Costa <Dulce_Costa@such.pt>

Enviada: 25 de setembro de 2024 12:13

Para: Marisa Pereira <MPereira@such.pt>

Assunto: FW: Purchase orders on Hold

De: Ryan Swaine <ryan.swaine@viamed.co.uk>

Enviada: 25 de setembro de 2024 12:11

Para: Dulce Costa <Dulce_Costa@such.pt>

Assunto: Purchase orders on Hold

Não costuma receber e-mails de ryan.swaine@viamed.co.uk. Saiba por que motivo isto é importante

Dear Dulce Costa

I hope this email finds you well.

I have been in correspondence with your colleague Marisa, but I have not received a reply.

We have some outstanding orders for you, but we haven't sent them because it seems every order we send by our courier, UPS, has been returned. I was hoping you may have a courier account that we can use on your behalf that may resolve this issue?

I will await your reply.

Kind regards

Ryan

Ryan Swaine
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