



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: New customer message on 2 October 2024 at 20:03

1 message

didier jolivet <jet29@hotmail.fr>

3 October 2024 at 10:09

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Bonjour Ryan ok pour

VN202 avec la fonction
d'arrêt manuel.

mais toujours avec la version din ?

Envoyé à partir de [Outlook pour iOS](#)**De :** Ryan Swaine <ryan.swaine@vandagraph.co.uk>**Envoyé :** Thursday, October 3, 2024 10:45:18 AM**À :** jet29@hotmail.fr <jet29@hotmail.fr>**Objet :** Re: New customer message on 2 October 2024 at 20:03

Dear Didier

Dear Didier

Thank you for your message and order.

We are currently experiencing delays in the production of the VN202, and unfortunately, the VN202 with the auto switch-off feature is not available in stock at the moment. However, we do have the VN202 with the manual switch-off feature available.

Your options are as follows:

- We can switch your order to the manual version
- We can switch your order to the TEK-OX model
- You can wait until the VN202 auto switch-off version becomes available, though this could take approximately six weeks
- You can cancel your order, and we will issue a refund

I apologise for the inconvenience. Please let us know how you would like to proceed.

Kind regards
Ryan

Ryan Swaine
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You received a new message from your online store's contact form.

Country Code:

BE

Name:

Didier Jolivet

Email:

jet29@hotmail.fr

Phone Number:

0479388715

Message:

Bonjour j'aimerais savoir si le produit Vandagraph VN202 MKII
Analyzer with DIN Kit est disponible chez vous .Merci d'avance