



Main Account <viamedinbox@gmail.com>

SRS68906 for 11 Tom Thumbs1 message

Steve Hardaker <steve.hardaker@viamed.co.uk>

20 September 2024 at 16:11

To: "JAMESON, Matthew (CITY HOSPITALS INDEPENDENT COMMERCIAL ENTERPRISES LIMITED)"
<matthew.jameson@nhs.net>

Hi Matthew,

Please can you send them back to us using returns ref SRS68906 to the following address:

Returns Dept - SRS68906

Viamed Ltd.

15 Station Road
Cross Hills
Keighley
BD20 7DT

Please can you also include a declaration of the devices' decontamination status.

All costs will be notified to you in a quotation for authorization prior to commencing work.

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.**Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office.
Telephone calls to the main office will be answered, but please continue to use email where possible.**Website: www.viamed.co.ukemail: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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Hi Kate,

I have eleven Tom Thumbs that are due service, would I be able to arrange for them to be serviced, please? I have listed their serial numbers below:

VMC9071

40022

VMA0083

40092

VMA0109

VMA0087

VMA0081

VMA0077

VMA0114

VMA0104

VMA 106 - Not due service, but has been dropped and is missing pressure guage window.

Thanks!

Kind regards,

Matthew Jameson

Senior Clinical Engineering Technician



Working in partnership with South Tyneside and Sunderland NHS Foundation Trust | Clinical Engineering,
Sunderland Royal Hospital, Kayll Road, Sunderland, SR4 7TP | Opening Hours: 07:30 -
16:30 Monday to Friday

Tel: 0191 569 9933 | Dep. ext. 49933 | Direct ext. 47194 | Email: matthew.jameson@nhs.net