



CS Full, SL Full, SH 04:30:00 PM For 1 Hours, SL Full






Sunderland Royal Hospital


CID4870 Opera 00004992 Type:NHS Hospital End User

Sunderland Royal Hospital SRH Goods Reception Point, 90P09A, Kayll Road, Sunderland, Tyne and Wear, SR4 7TP, UK

Tel 01915656256 GBP End User (0001)

Credit Limit 0.00GBP

Log Call

Add Issue

Account Home

Main Details

Account Memos

Sales History

Stock References

Cust./Supp. Returns

Service Visits

Distributor Agreements

Documents Files

Linked Issues

Regulatory Agreements

SRS68906

SRS Created : 20 Sep 2024  
Created By Steve Hardaker  
Add Watch

[Print Barcodes](#)  
[Print A4 Sheet](#)  
[Split Items into Different SRS Numbers](#)  
[Edit Details](#)

Upload Document to SRS

ADD DOCUMENT TO SRS : Document Description

Choose a file to upload: 

Choose File

 No file chosen

Next

Handle with care

Add Items to Supplier Returns Box

Add



☐ Return for Credit / Return to Stock  
Unopened - will apply to all items on srs

☐ Clear From System - Force from System. - will apply to all items on srs

Add notes to SRS

Add Notes

Uploaded Documents

25 Sep 2024   SRS68906 SRN37102 Decontamination Certificate Robert Connor







Service Repair Sheet 68906		Notes
Company / Hospital	Sunderland Royal Hospital	20/Sep/2024 Steve Hardaker
Contact Name	Matthew Jameson	20/Sep/2024 Steve Hardaker
Department	Clinical Engineering	Sending 11 Tom Thumbs for service, serial numbers below: VMC9071, 40022, ,VMA0083, 40092, VMA0109, VMA0087, VMA0081, VMA0077, VMA0114, VMA0104, VMA106 (this one has been dropped and is missing pressure gauge window). Quote including the repair.
Position	Senior Clinical Engineering Technician	25/Sep/2024 Robert Connor
Company Phone	01915656256	Received 11 x tom thumb s/n 040022, 040092, VMA0077, VMA0081, VMA0083, VMA0087, VMA106, VMA0104, VMA0109, VMA0114, VMC9071.
Direct Phone	01915699933	
Opera Account	00004992	
Email	matthew.jameson@nhs.net	






https://192.168.1.27//intranet/databases/repairs/viewrepair2.php?zz=1&vui=84&user=Kate Griffiths&idp=raA0t49.77pRA&submenu=&sessionid=c10ab...

1/4

Order Number	
Viamed ORD Number	
Date Received Into building	25 Sep 2024
Type	Quote Before Repair <a href="#">Move to Repair</a>
Issues?	

Items for Repair

SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
<a href="#">SRN37102</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429990	040022	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37102 Engineer Notes: INTERNAL NOTES not for customer discussion 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37103</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429992	040092	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37103 Engineer Notes: INTERNAL NOTES not for customer discussion 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37104</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429962	VMA0077	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37104 Engineer Notes: INTERNAL NOTES not for customer discussion 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37105</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429965	VMA0081	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37105 Engineer Notes: INTERNAL NOTES not for customer discussion 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37106</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429975	VMA0083	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37106 Engineer Notes: INTERNAL NOTES not for customer discussion 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37107</a>	Tom Thumb	0310030 Requires Service Manual	 429958	VMA0087	Tom Thumb TT480	No	No	Quote 26 Sep 2024	New	00:00

		Linking in System						Philip Crossley		
SRN37107 Engineer Notes: <b>INTERNAL NOTES not for customer discussion</b> 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37108</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 2411382	VMA106	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37108 Engineer Notes: <b>INTERNAL NOTES not for customer discussion</b> 26/Sep/2024 Philip Crossley This was seen 16.4.24 so it doesn't need a service but it is missing the gauge face.										
<a href="#">SRN37109</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429966	VMA104	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37109 Engineer Notes: <b>INTERNAL NOTES not for customer discussion</b> 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37110</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429977	VMA109	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37110 Engineer Notes: <b>INTERNAL NOTES not for customer discussion</b> 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37111</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429960	VMA114	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37111 Engineer Notes: <b>INTERNAL NOTES not for customer discussion</b> 26/Sep/2024 Philip Crossley Routine service.										
<a href="#">SRN37112</a>	Tom Thumb	0310030 Requires Service Manual Linking in System	 429982	VMC9071	Tom Thumb TT480	No	No	Quote 26 Sep 2024 Philip Crossley	New	00:00
SRN37112 Engineer Notes: <b>INTERNAL NOTES not for customer discussion</b> 26/Sep/2024 Philip Crossley Routine service.										

Currently Viewing ITEM SRN37102 Tom Thumb 0310030 VMC9071 Tom Thumb TT480

[Create a Meeting Issue](#)

Items Requested for Repair					Item notes	Engineer Notes	Notes To Customer
Item	Qty	By	Date Requested	Status	Non Supplied	26/Sep/2024 Philip Crossley Routine service.	Non added Yet
0380000	1	Philip Crossley	26/Sep/2024	Quote			

ISO REVIEW

Standard customer - service

Instructions  
**Standard customer - service**  
Standard customer - service No requirement to escalate to a complaint or non conformance.

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