



Steve Hardaker <viamed.steve.hardaker@gmail.com>

RE: Philips Trilogy vents with R-45V sensor

1 message

PARSONS, Anthony (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST)
<anthony.parsons3@nhs.net>26 September 2024 at
14:41

To: Steve Hardaker <steve.hardaker@viamed.co.uk>

Cc: "PENGELLY, Louise (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST)" <louise.pengelly1@nhs.net>

Hi Steve,

I have found no difference in quality or performance with the R-45V since the change from the MAX 16.

No problems in calibrating and none have failed prematurely so far.

Hope this helps,

Tony.

Tony Parsons

EBME Technician

EBME Dept A53A

The Princess Alexandra Hospital NHS Trust

Hamstel Road, Harlow, Essex CM20 1QX

Tel: 01279 827533

From: Steve Hardaker <steve.hardaker@viamed.co.uk>**Sent:** 26 September 2024 14:15**To:** PARSONS, Anthony (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <anthony.parsons3@nhs.net>**Subject:** Philips Trilogy vents with R-45V sensor

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Hi Tony,

In September of last year, we discussed switching to the R-45V oxygen sensor for use in Philips Trilogy vents and it looks like you did that in December 2023.

Now that these have had some time in service, can I ask for some feedback on these? In particular:

- Have you experienced any problems calibrating them?
- Have you had any fail prematurely? (note: they are still under warranty)
- Any other comments or observations?

Anything that you can offer would be appreciated, as this forms part of our quality assurance process to identify any issues and to continually improve our products.

Thanks in advance.

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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