

15:20



Hello, was something meant to happen with Royal London quote? QVM151442 (repair) 🙄

SH

Steve, 15:22

Is that the blender? Phil got confused over which parts to use as he only saw what he originally said to quote for, he doesn't get the customer purchase order and didn't realise we had quoted for an alternative cable.



15:24

Yes, that was it. I haven't made any changes to the original quote. Maybe I am over thinking!

SH

Steve, 15:25

We did 2 quotes, they raised an order for the labour, then we issued a second quote for the parts. So there are 2 orders for 1 repair. It did get messy...



15:25

ohhh, I guess I wasn't involved with the other quote! 🙄

SH

Steve, 15:26

It needs notes to make sure both orders are invoiced to the 1 repair.

