



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**RE: Vet Direct Purchase Order VD1960**

1 message

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**Samantha Davidson** <Samantha.Davidson@vet-direct.com>

18 September 2024 at 11:10

To: Kate Griffiths &lt;kate.griffiths@viamed.co.uk&gt;, Stephanie Beswick &lt;Stephanie.Beswick@vet-direct.com&gt;

Hi

Carriage accepted with thanks

**Sam Davidson****Purchasing Assistant** samantha.davidson@vet-direct.com 0800 068 3300

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**Vet Direct**

Units 9/10, Gateway West, Kingfisher Boulevard, Newburn Riverside, Newcastle upon Tyne  
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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** 18 September 2024 10:59

**To:** purchasing vet direct <[purchasing@vet-direct.com](mailto:purchasing@vet-direct.com)>; Stephanie Beswick

<[Stephanie.Beswick@vet-direct.com](mailto:Stephanie.Beswick@vet-direct.com)>

**Subject:** Re: Vet Direct Purchase Order VD1960

Good morning,

Thank you for your order. These are currently in stock.

Please could I ask if you accept the £12 carriage charge?

**If it helps, would you like us to add a memo to show a maximum charge of £12 is accepted for carriage for any future orders?**

I look forward to your reply.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

E-mail Disclaimer

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On Wed, 18 Sept 2024 at 10:15, Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: **Stephanie Beswick** <[Stephanie.Beswick@vet-direct.com](mailto:Stephanie.Beswick@vet-direct.com)>

Date: Wed, 18 Sept 2024 at 10:12

Subject: Vet Direct Purchase Order VD1960

To: [orders@viamed.co.uk](mailto:orders@viamed.co.uk) <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

Please find attached our latest purchase order for which you will find the PO number in the title of this email.

Can you please reply to Purchasing with your official order confirmation, within 48 hours, at the following email address: [purchasing@vet-direct.com](mailto:purchasing@vet-direct.com)

to confirm:

- 1) Receipt of order.
- 2) Estimated delivery date, number of pallets/cartons & courier details.
- 3) Estimated delivery date, number of pallets/cartons & courier details for any out of stock/back ordered items.
- 4) That prices are correct, advising otherwise if not.
- 5) Any carriage charges.

Any price queries not challenged or delivery charges not agreed at the time of order confirmation will not be paid.

If on the other hand your payment terms are proforma basis I look forward to receiving your invoice for payment processing which must be in pdf format.

For deliveries outside the UK please confirm delivery terms and courier details supporting your order with the below mentioned documentation:

- Commercial Invoice to contain your 10 digit UK relevant commodity code.
- Packing list containing weights & dimensions
- Certificate of Origin
- CE Certificate

PLEASE NOTE: We cannot accept deliveries on plastic pallets.  
We cannot accept deliveries from outside the UK via UPS.

IMPORTANT INFORMATION: From 01/01/22 you must state the correct Country of Origin on all Commercial Invoices, Packing Lists and Declarations. The use of "EU" will no longer be acceptable.

Please ensure your delivery is supported with a delivery note/packing list contained in a documents enclosed wallet on the outside of each box clearly stating the relevant PO number.

(However, if documents are packed please identify the box containing the advice, if orders are in multiple boxes. Please also clearly mark the relevant PO number on each sent box).

Opening hours for delivery are Monday to Friday 9am to 5pm.

REGARDING INVOICES, STATEMENTS & PAYMENT QUERIES

Please email these to: [accounts@vet-direct.com](mailto:accounts@vet-direct.com)

Best Regards

Vet Direct Purchasing Team

Units 9/10, Gateway West,  
Kingfisher Boulevard,  
Newburn Riverside,  
Newcastle upon Tyne, NE15 8NZ  
Tel: +44 (0)191 2642705  
Fax: +44 (0)191 2683311

Duty Deferment Account Number: 8745812

EORI Number: GB737145235031

Vet Direct are using Post Vat Accounting.

E-mail: [amanda.perry@vet-direct.com](mailto:amanda.perry@vet-direct.com)

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